

Shoprite Holdings' 2024 Sustainability Report Executive Summary

Our purpose

is to uplift lives every day by pioneering access to the most affordable goods and services, creating economic opportunity, and protecting our planet.

Our values

Our values guide our behaviour to fulfill our purpose, and they define how we do business:



Our strategic sustainability framework

guides decision-making and action across the Group in relation to current and emerging social and environmental challenges and opportunities, prioritising sustainability-related issues that impact our ability to create, protect, and enable value across a range of stakeholder groups.

We prioritise our contribution to the UN SDGs, specifically:



Our sustainability approach

Sustainability is central to our business and is supported by our governance structures that drive our progress. We strive to manage our most significant social, economic and environmental impacts and address key stakeholders' interests, underpinned by a well-defined process for evaluating critical risks and opportunities.

Our social impact

We place our customers at the heart of our business, ensuring that our services and products align closely with their needs. Creating a caring environment for our employees to thrive, and work with ethical partners.

Our environmental impact

We are committed to decreasing our environmental footprint by promoting responsible resource use and enhancing efficiency. Informed by insights from local and global trends and best practice guidelines.

Key performance highlights

Investing in our people	Investment in employee training and development (R million)	FY 2024 779.9	FY 2023 680.7	Permanent employees across the Group	FY 2024 156 911	FY 2023 151 091	New jobs created across the Group, mostly in lower income sector	FY 2024 6 490	FY 2023 8 131
	Spend on B-BBEE compliant businesses (R billion)	FY 2024 143.8	FY 2023 135.2	Spend on >51% black-owned suppliers (R billion)	FY 2024 25.2	FY 2023 23.4	Spend on >30% black women-owned suppliers (R billion)	FY 2024 18.3	FY 2023 16.8
Enhancing community livelihoods	Socio-economic spend in communities in which we operate in SA (R million) (excluding subsidised items)	FY 2024 423.1	FY 2023 404.0	Donated worth in surplus food and goods (R million)	FY 2024 233.9	FY 2023 225.6	Meals served per day to vulnerable communities through our CSI programmes	FY 2024 195 659	FY 2023 183 583
	Renewable energy consumption as % of total energy consumption	FY 2024 6.5	FY 2023 5.5	Waste diverted from landfill (tonnes)	FY 2024 80 709	FY 2023 71 764	In-store packaging reusable, recyclable, or compostable (%)	FY 2024 98.7	FY 2023 97.8
Customer centricity	Number of Checkers stores providing Sixty60 home delivery service	FY 2024 539	FY 2023 466	Xtra Savings loyalty programme members (million)	FY 2024 31.0	FY 2023 27.8	Instant cash savings rewards accessed through Xtra Savings(R billion)	FY 2024 16.9	FY 2023 13.5

We are tracking well against our Group sustainability targets

<p>42% reduction in absolute Scope 1 and Scope 2 GHG emissions by 2030 (2020 base year)</p>	<p>25% reduction in absolute Scope 3 emissions from use of sold products by 2030 (2020 base year)</p>	<p>20% reduction in water-use intensity by 2030 (2020 base year)</p>	<p>100% of private label packaging to be reusable, recyclable or compostable by 2025</p>	<p>30% average recycled content across all private label packaging by 2025</p>
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