

INTERIM RESULTS PRESENTATION FOR THE 26 WEEKS ENDED 27 DECEMBER 2020



WELCOME Wendy Lucas-Bull - Chairman

OPERATIONAL REVIEW

Pieter Engelbrecht - CEO

FINANCIAL RESULTS

Anton de Bruyn - CFO

STRATEGY UPDATE QUESTIONS

Pieter Engelbrecht - CEO



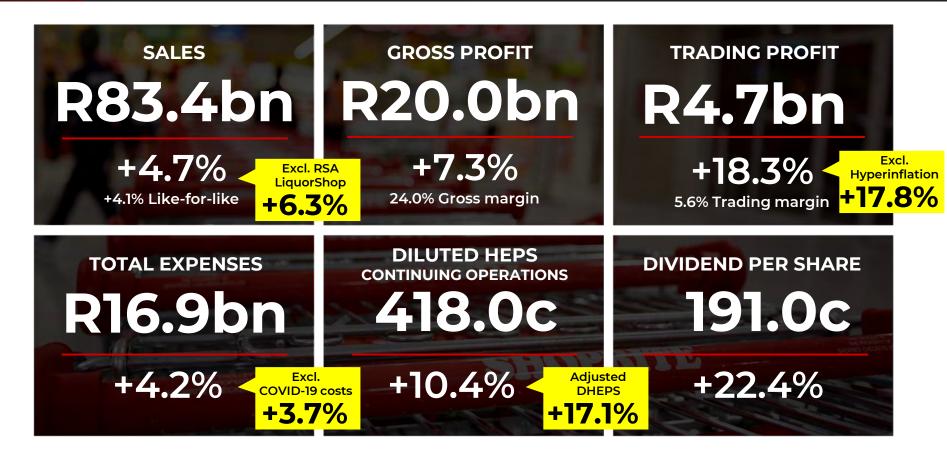
2021 INTERIM OPERATIONAL REVIEW

Chief Executive Officer PIETER ENGELBRECHT





2021 - THE FIRST HALF IN REVIEW





TRADING ENVIRONMENT

Proud of our Team's ability to adapt to new trading environment

- Hygiene protocols and PPE now integrated into daily operations (H1: R180.1m invested)
- Liquor trading most challenging: impacted by bans and restrictions

Maximised average spend per visit as shopping frequency declined

- Unbeatable value and range as one-stop shopping increased
- Reaped benefits of accessible locations, in-home dining and shift to online





H1 Group Supermarkets growth



LEVERAGING BRAND PORTFOLIO



Low prices increasingly important for hardest hit consumers. Q2 acceleration with Xtra Savings launch

Brand portfolio sales growth indexing above Rest of Market

287%



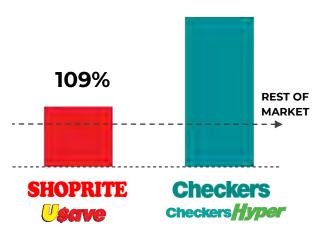
Proximity-to-home advantage and unrivalled affordability



Upmarket share of wallet gains accelerated by FreshX format, fresh foods and on-demand delivery

Checkers//yper

Increased one-stop shopping and value-seeking behaviour

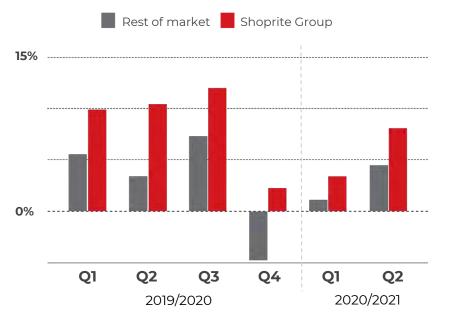


Supermarkets RSA indexed sales growth vs Rest of Market (incl. liquor) Nielsen 2020



SUPERMARKETS RSA AHEAD OF PEERS

- Strong Supermarkets RSA performance (excl. LiquorShop)
 - Sales +7.8% despite economic headwinds (Like-for-like: +5.7%)
- Continued uninterrupted market share gains over 22 months

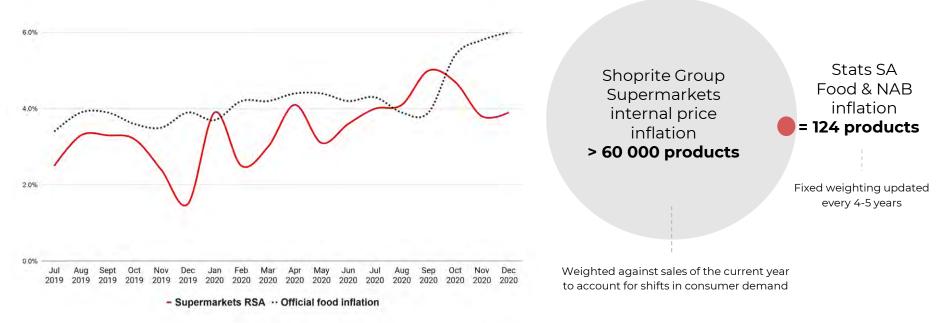


Supermarkets RSA sales growth vs Rest of Market (incl. liquor) Nielsen 2020





• Supermarkets RSA internal inflation H1: 4.3% vs official food inflation 4.9%



Supermarkets RSA internal inflation vs official food inflation

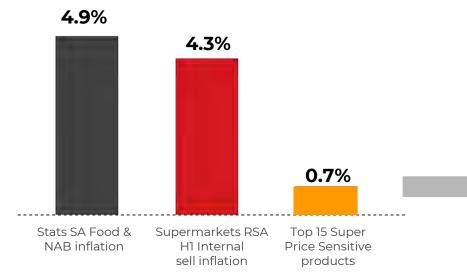
Jul 2019 - Dec 2020



AFFORDABILITY OBSESSION

Honouring our Low Price Promise

• 'Super Price Sensitive' basket selling price inflation +0.7%



Comparison between Stats SA Dec 2020 and Supermarkets RSA sell inflation for H1 and Top 15 Super Price Sensitive products



AFFORDABILITY OBSESSION



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ZERO INFLATION FOR 5 YEARS

266 768 **061**

LOAVES SUBSIDISED





IN A YEAR OF CHANGE, LOW PRICES REMAIN EVERGREEN

THANK YOU MZANSI

For voting us the BEST CONVENIENCE & GROCERY STORE OF THE DECADE.

We'll continue to bring you lower prices you can trust.



BRANDS



LIQUORSHOP RSA PERFORMANCE

New stores planned H2



- H1 trading restricted by lockdown regulations: 79/182 trading days lost
- Online sales growth of 80% despite restricted trading days



SUPERMARKETS NON-RSA PERFORMANCE

- COVID-19 lockdown regulations continued to constrain multiple territories
 - ~20 000 lost trading hours, restricted items and supply chain impediments
- Supermarkets Non-RSA sales declined 8.4% (Continuing operations)
- Zambia constant currency sales increased 15.8%, however offset by kwacha devaluation
- Angola sales declined 39.5% as kwanza devaluation continued

5	Sales growth (ZAR) %	Sales growth (Constant currency) %
	-39.5	-15.5
	-6.1	-2.9
	+3.7	+3.7
	-12.7	+15.8

CONTINUING OPERATIONS



NON-RSA POSITION

• Profitable portfolio of Non-RSA countries is part of our long-term vision

- Short-term: strategic shifts made with the Nigeria sale and Kenya closures
- Stringent cost management and capital allocation
 - Limited new capital committed only to maintain existing operations and preexisting projects
 - H1 net supermarket store base remained unchanged (Total Operations)
 - De-dollarising costs where possible
 - Increasing local procurement
- Angolan operations repatriated US\$58.8m in past 12 months
 - Government bonds and bills = R1.6bn (Dec 2019: R2.5bn)
- Non-RSA segment is self-funding

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FURNITURE & OTHER OPERATING SEGMENTS



Furniture segment sales



House & Home

R3.8bn

Growth remains robust with strong demand for home improvement

- Credit sales participation declined to 11.8% (Dec 2019: 13.7%)
- Total 432 stores (closed net 10 stores)



R6.0bn

Impacted by lockdown regulations

- Computicket & CFS affected by depressed demand for travel, hospitality and no live events
- Transpharm and MediRite performing well: Sales +19.8%

OK Franchise sales remained resilient +8.1%

- Improved availability, supplied by SR Group DCs
- Total 505 stores (opened net 28 stores)



BUSINESS WITH HEART

130 SUSTAINABLE COMMUNITY GARDENS COVERING 3 MILLION M²



26 MOBILE SOUP KITCHENS



4+ MILLION MEALS SERVED SINCE LOCKDOWN







WHITEY BASSON DC: 1 OF 19 GROUP SOLAR PV INSTALLATIONS SUPPORTING OVER 100 EARLY CHILDHOOD DEVELOPMENT CENTRES NATIONWIDE

2021 INTERIM FINANCIAL RESULTS

Chief Financial Officer ANTON DE BRUYN

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IFRS COMPARATIVE CONSIDERATIONS

	Dec 2020	Dec 2019
IFRS 5: NON-CURRENT ASSETS HELD FOR SALE AND DISCONTINUED OPERATIONS	 Classify the Group's Nigeria subsidiary as discontinued operations Statement of comprehensive income reflects profit from discontinued operations separately Assets and liabilities relating to the Nigeria operations disclosed as held for sale 	 Statement of comprehensive income restated Statement of financial position not restated
SAICA CIRCULAR 1/2019: HEADLINE EARNINGS	 HEPS guidance relating to IFRS 16: Leases rule changed Reclassification includes profit on lease modifications in headline earnings Previously included in items of a capital nature and excluded from headline earnings 	 Reclassification on statement of comprehensive income HEPS restated Impact of 9.1c per share on DHEPS



FINANCIAL OVERVIEW

Continuing operations	Dec 2020	Dec 2019	Change %
Sale of merchandise	R83 430m	R79 711m	4.7
Gross margin	24.0 %	23.4%	
Total expenses	R16 897m	R16 217m	4.2
Trading profit	R4 706m	R3 978m	18.3
Trading margin	5.6 %	5.0%	
Exchange rate (losses)/gains	-R20m	R243m	
Items of a capital nature	-R327m	-R18m	
EBITDA	R7 038m	R6 620m	6.3
Effective tax rate	29.2 %	31.1%	
DHEPS	418.0c	378.6c	10.4
Adjusted diluted HEPS	416.2c	355.3c	17.1

Notes to the results:

Gross margin:

- SAP ERP implementation improvements
- Continued supply chain improvements
- Improved shrinkage and waste management

Expense growth +4.2%:

- Excluding net COVID-19 costs (R81.9m) +3.7%
- Employee benefits +5.8%
 RSA +7.6%
 - Non-RSA -9.2%
- Depreciation +3.7%
- Other operating expenses +3.4%

Effective tax rate decreased due to:

- Asset-for-share transaction (Sale and leaseback of DCs)
- Increased employment tax incentive (ETI) allowances compared to last year

Adjusted DHEPS excludes:

- Exchange rate differences
- Hyperinflation adjustments
- Related tax effects



ADJUSTED DHEPS ANALYSED

	Dec 2020 Cents	Dec 2019 Cents	Change %
DHEPS previously reported		372.4	
Restated for SAICA Circular 1/2019: Headline Earnings relating to the IFRS 16: Leases rule		9.1	
DHEPS including discontinued operations	427.7	381.5	12.1
Restated for IFRS 5: Discontinued operations	-9.7	-2.9	
DHEPS from continuing operations	418.0	378.6	10.4
Adjusted for:			
Forex	3.6	-43.8	
Hyperinflation	6.3	8.8	
Related income tax effect	-11.7	11.7	
Adjusted DHEPS from continuing operations	416.2	355.3	17.1

SALES GROWTH PER SEGMENT

	Total sales %	Like- for-like %	Number of net new stores*	No	tes to tł	ne result	ts:
Supermarkets RSA	5.6	4.8	45	SUPE	ERMARKETS RSA	SALES GROWTH	CONTRIBUTION TO SUPERMARKETS RSA SALES
Supermarkets Non-RSA	-8.4	-8.9	1		NSA	%	%
Furniture	15.7	17.3	-10	SHC Uşa	DPRITE IVE	5.6	54.4
Other operating segments	10.0	11.6	28		e ckers kers //yper	11.1	40.0
Total continuing operating segments	4.7	4.1	64		orShop	-21.8	5.5

*Net new stores opened from Jul 2020 - Dec 2020

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OTHER OPERATING INCOME

	Dec 2020 Rm	Dec 2019 Rm	Change %	Notes to the results:
Commissions received	437	473	-7.6	Computicket commissions negatively impacted by lockdown precluding event & travel related ticket sales
Operating lease income Premiums and other	249	257	-3.1	Operating lease income impacted by property disposal and COVID-19 rental reductions
insurance income earned	123	124	-0.8	Lower premiums earned in Furniture division offset by increase in other insurance income earned
Franchise fees received	56	52	7.7	Franchise fees received linked to strong franchise division performance
Sundry income	418	322	29.8	
Total	1 283	1 228	4.5	Sundry income includes delivery recoveries, insurance claims and initiation fees received

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INTEREST REVENUE

	Dec 2020 Rm	Dec 2019 Rm	Change %	Notes to the results:
Instalment sale receivables	135	133	1.5	Finance income earned in Furniture segment
Government bonds and bills	84	110	-23.6	Reduction in finance income from government bonds and bills due to AOA, USD Index Linked, Angola Government Bonds maturing during the current period
Other loans receivable	60	52	15.4	Other loans receivable includes R28m (Dec 2019: R26m) interest received from associates
Total	279	295	-5.4	

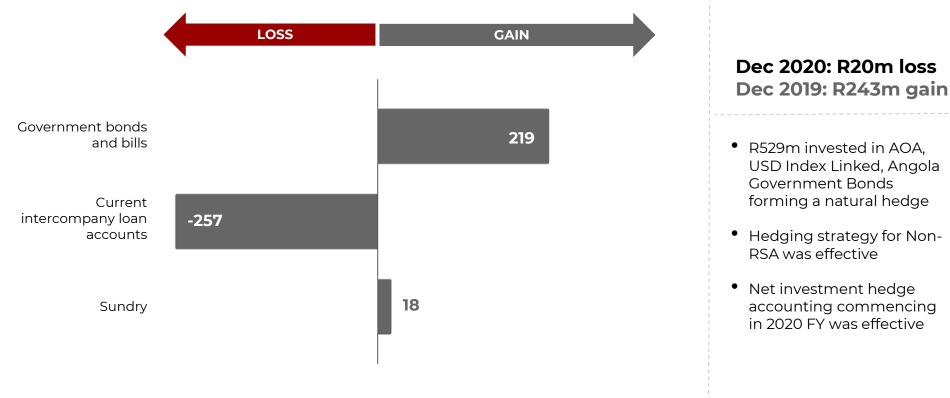
TRADING PROFIT BY SEGMENT

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	Dec 2020 Rm	Dec 2019 Rm	Change %	Trading margin Dec 2020 %
Supermarkets RSA	4 206	3 736	12.6	6.5
Supermarkets Non-RSA	138	3	>100.0	1.6
Furniture	265	169	56.8	6.9
Other operating segments	132	118	11.9	2.2
Total continuing operating segments	4 741	4 026	17.8	5.7
Hyperinflation effect	-35	-48	-27.1	-
Total consolidated continuing operations including the impact of				
hyperinflation	4 706	3 978	18.3	5.6



FOREX



Dec 2020 Exchange rate (losses)/gains (Rm)

ITEMS OF A CAPITAL NATURE

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	Dec 2020 Rm	Dec 2019 Rm	Notes to the resu	ults:
Impairment of PPE	-610	-61	Non-financial asset impairments/(reversals) by segment	Dec 2020 Rm
Impairment of right-of-use assets	-71	-157	Supermarkets RSA	8
Impairment of intangible assets	-6	-		
Non-financial asset impairments	-687	-218	Supermarkets Non-RSA	306
Profit on disposal of assets held for sale	142	207	Furniture	-31
Profit on sale and leaseback transaction	160	-	Total operating segments	283
Other	58	-7	Hyperinflation effect	404
Total	-327	-18	Consolidated continuing operations	687

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NET FINANCE COST

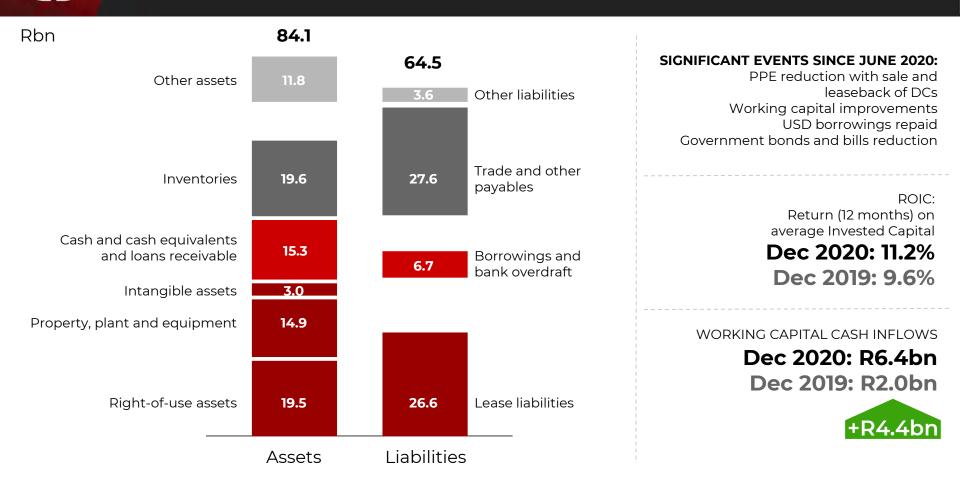
	Dec 2020 Rm	Dec 2019 Rm	Change %	Notes to the results:
Interest received from bank account balances	148	187	-20.9	JIBAR: 3.5% (Dec 2019: 6.8%) LIBOR: 0.2% (Dec 2019: 2.1%) Overnight Rate: 4.4% (Dec 2019: 7.5%)
Borrowings and other finance charges	-486	-499	-2.6	Borrowings and other finance charges include R178m breakage cost on early settlement of a US\$250m fixed interest rate loan
Lease liability finance charges	-1 082	-939	15.2	Excluding this breakage cost, finance cost on borrowings and other finance charges would have decreased with
Net finance cost	-1 420	-1 251	13.5	38.3%

Lease liability finance charges increased due to 74 new leases signed during the six-month period

Average incremental borrowing rate of 9.0% for the period

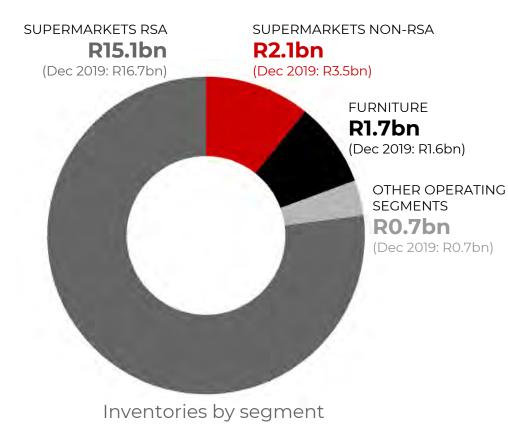
BALANCE SHEET COMPOSITION

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INVENTORIES



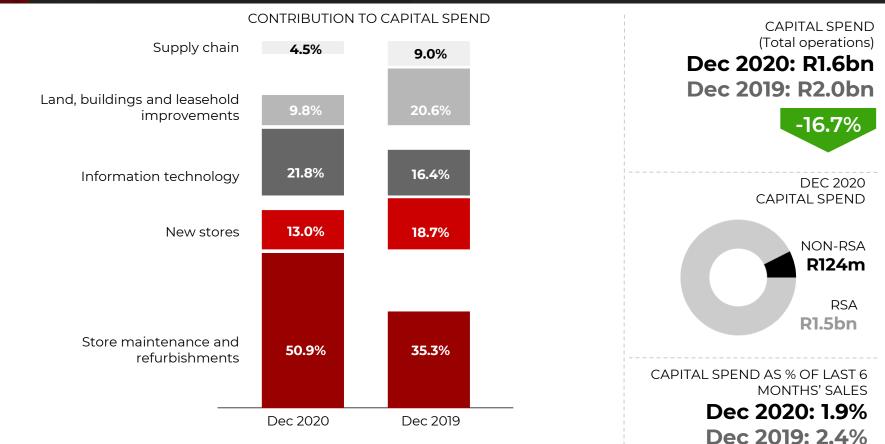
INVENTORIES Dec 2020: R19.6bn Dec 2019: R22.5bn R2.9bn+



INVENTORIES AS % OF LAST 12 MONTHS' SALES **Dec 2020: 12.2% Dec 2019: 14.7% Jun 2021 GUIDANCE:** 12.0%

CAPITAL ADDITIONS





NET GEARING

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	Dec 2020 Rm	Dec 2019 Rm	USD BORROWINGS Dec 2020: US\$78.2m Dec 2019: US\$481.8m -83.8%
Net cash position	12 076	8 028	ACHIEVED US\$80m TARGET
Borrowings	-5 463	-11 363	DEBT: EQUITY RATIO (excl. lease liabilities)
Net cash after borrowings	6 613	-3 335	Dec 2020: 0.3 Dec 2019: 0.5
Lease liabilities	-26 611	-23 841	LEASE LIABILITIES SIGNIFICANT EVENTS SINCE
Net debt	-19 998	-27 176	JUNE 2020: Sale and leaseback of DCs 74 new lease agreements



DEC 2020 CASH FLOW STATEMENT

Total operations including Nigeria

Rbn -1.1 6.4 -1.4 0.5 -0.1 -1.3 -6.0 10.4 1.6 10.0 -1.6 0.3 0.1 7.0 -1.5 -0.2 2.7 FBITDA -EBITDA -Other Changes Net Income Dividends Cash Capex Proceeds Net Other Cash flow Net Lease Treasury Net from PPE proceeds increase borrowings liabilities shares continuing disconnonin linterest paid from cash tax operations tinued cash working paid paid operating and from before repaid repaid increase operations capital activities assets government financing items held for bonds and activities bills sale disposal

Cash generated from operations



CAPITAL & CAPITAL ALLOCATION



WORKING CAPITAL - INVENTORY	✓ Inventory to sales target on track	 Inventory remains a key focus area - remembering: Group's corporate store operating model Group policy wrt maintaining in-stock levels given suboptimal supplier deliveries General merchandise import reliance (FOB) FY 22-25 Inventory to sales target: 11.5%
BORROWINGS	✓ US dollar borrowings reduced by US\$403.6m to US\$78.2m in the last 12 months	Remaining US dollar balance required for Non-RSA trade funding
NON-RSA CAPITAL INVESTED	 Nigeria sale near completion Kenya closure complete by year end - to be reported as discontinued operation in June 2021 	 Non-RSA capital assessment remains an active project: No significant disposals or exits expected short-medium term Stringent recapitalisation requirements being applied



CAPITAL & CAPITAL ALLOCATION





PROPERTY, PLANT & EQUIPMENT	 ✓ Sale and leaseback of DCs in exchange for cash and 49.9% share in Retail Logistics Fund (Pty) Ltd completed 	Medium-term capex guidance: 2.3% of sales
CAPITAL ALLOCATION STRATEGY		Currently determining optimal medium-term capital structure taking into account: Dividend policy Organic growth Acquisitive growth Share buybacks

STRATEGIC FOCUS AREAS



STRATEGY REMAINS FUTURE-FIT

- Shoprite is more **Customer centric and Digitally fit** than ever before
- Investments in a **"Smarter Shoprite"** have continued to support market share gains
- Focus remains on optimising our **core retail capabilities** in **existing markets**





CUSTOMER-FIRST CULTURE

SIGN UPS

PER MINUTE

AT LAUNCH

BA SAVINGS

SHOPRIT

- Award-winning Xtra Savings Rewards Programme introduced to Shoprite in Oct 2020
- Rapid roll-out in 12 months leveraging a common customer technology platform
 - 825 stores roll-out in record time amidst Covid (100% virtual training)
- Exceptional response from customers 2m sign ups in first week
- **R2.1bn in savings back to consumers in H1** 9 000 grocery deals every month





CUSTOMER-FIRST CULTURE

Digital & Data Science is powering personalisation to help customers save even more



Unique personalised offer combinations for customers since



Promo alerts

Allow customers to receive real-time updates on specials of their favourite products



Digital till slips

Allow customers to track slips and savings across digital channels





DEVELOPING FUTURE-FIT CHANNELS

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- 100% growth in digital reach for supermarkets' monthly web visitors
- Rapid adoption of Sixty60, our pioneering on-demand 1 hr grocery delivery app
 - No. 1 grocery delivery app in SA more than 1m downloads
 - More choice with 15k products delivered in 60 mins at in-store prices
 - Recognised globally for best-in-class customer experience & innovation
 - \circ $\,$ Continued growth through Jan 2021 amidst SA's second wave





Trial of Zero-emission electric bikes

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AWARD-WINNING INNOVATION IN 2020/21



MTN's People's Choice Best App of the Year Award (Sixty60)



MTN's Best Enterprise App Awards (Sixty60)



Gold Loerie for Services design (Sixty60)



Memeburn Best App for 2020 (Sixty60)



SMARTIES Gold Award (Xtra Savings)



BCX 2020 Best Digital Innovation Award



SMARTIES Gold Award (Sixty60)



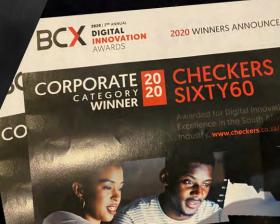
MarkLives Most Admired Brand (Checkers)



Truth Loyalty Awards 2020 (Xtra Savings)



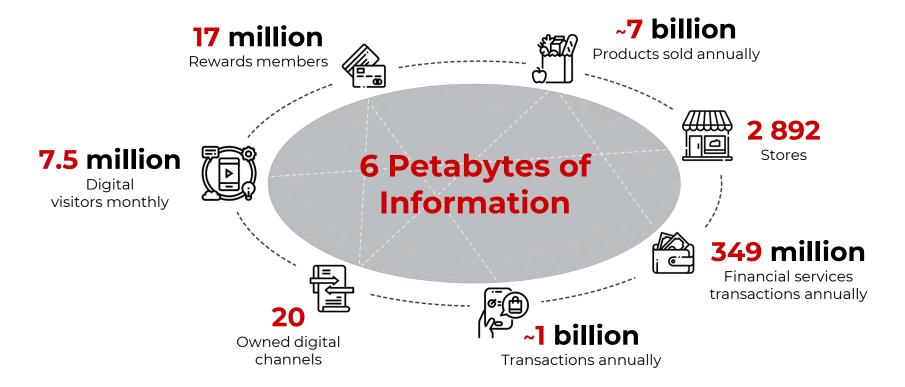
Food24 - Rated #1 Supermarket delivery App (Sixty60)





ENABLE PRECISION RETAILING

Enhanced customer data ecosystem unlocking new value operationally & commercially





UNLOCKING ALTERNATIVE REVENUE

knect

Launching our own mobile network

Give the people what they want.

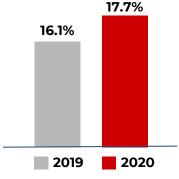
Get up to

FREE airtime and data EVERY TIME you recharge!



TRUSTED, PROFITABLE PRIVATE LABELS

- RSA private label sales participation up 160 BPS to 17.7%
- Powerful exclusive brands: 29 > R100m in annual sales
- Need for more value post-covid is driving adoption of private label
 - <u>Ubrand:</u> 3x total store sales growth
 - <u>Shoprite Ritebrand:</u> now in 1 out of 5 Shoprite baskets
 - <u>Checkers Housebrand</u>: 1.5x volume growth vs total store



Supermarkets RSA private label sales participation



ERYDAY LOW PRICES ON ESSENTIALS



EXCLUSIVE PREMIUM PRODUCTS CLOSING GAPS IN UPMARKET CATEGORIES



WINNING IN FRESH AND PREMIUM FOOD

- Checkers and Hypers still leading our growth 2.9x ahead of Rest of Market*
- Accessible quality for all: R400m* Fresh & Perishable share gains in H1
- Share of stomach opportunity with increased in-home dining
 - 191 new fresh and premium product innovations in H1







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WINNING IN FRESH AND PREMIUM FOOD

New Checkers FreshX flagships in Rosebank & Brackenfell

GENG

38/80

target stores completed



higher FreshX like-forlike sales growth vs Checkers average





OUTLOOK

- Liquor fully back on stream from March after two months of restrictions
- Supermarkets RSA first eight weeks of H2 (excl. LiquorShop) in line with H1
- Supermarkets RSA internal inflation: 3.8% (January February 2021)
- Checkers is up against strong comparable base in March due to pantry loading
- Economic green shoots with lockdown restrictions mostly lifted from 1 March
- 39 new supermarkets opening by June 2021
- In addition to organic market share growth
 - Upmarket suburb penetration opportunity for Checkers
 - Smaller format Shoprite for smaller catchments
 - Leveraging customer data for product and pricing optimisation
 - Value-added, digital products and partnership opportunities
 - Continued investment into digital transformation for customers
- Maintain low price leadership position

AFRICA'S MOST ACCESSIBLE AND AFFORDABLE RETAILER



QUESTIONS



2021 INTERIM ADDITIONAL INFORMATION

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Chief Financial Officer ANTON DE BRUYN



H2 2020 BASE EFFECTS

HEADWINDS

TAILWINDS

SUPERMARKETS RSA	 Q3 2020 Pantry loading and shift to in-home dining Main beneficiary: Checkers and Checkers Hyper H2 2020 shift in spend, closer-to- home Main beneficiary: Usave Broad based financial support from Government grants, corporate and public aid 	 LiquorShop: Closed for 66 days then restricted to Mon-Thur for June 2020 Shoprite: Negatively impacted when lockdown stopped customers frequenting work and travel nodes where many stores are located
SAVINGS VS COSTS	 Reduced spend on marketing, travel and training ETI (Employee Tax Incentive) support of R98.2m 	 R327m COVID-19 costs (incl. R116.9m staff appreciation bonus) R324m IFRS 9 debtors provision
FURNITURE AND OTHER SEGMENTS	 Consumer expenditure: Work from home redirected spend towards furniture and durables 	 Furniture closed for Level 5 lockdown CFS impacted by restaurant industry restrictions



SALE AND LEASEBACK TRANSACTIONS

Summary of transaction effective 4 November 2020:

- Sale and leaseback of Brackenfell and Centurion DC for 49.9% share in Retail Logistics Fund (Pty) Ltd (Retail Logistics)
- Sale and leaseback of Cilmor DC (now Whitey Basson DC) to Retail Logistics for cR1.2bn cash consideration
- Capitalisation rate: 7.5% on buildings excluding land sold for future development
- Lease term: 20 years; Lease escalation: 5%

STATEMENT OF COMPREHENSIVE INCOME	STATEMENT OF FINANCIAL POSITION	STATEMENT OF CASH FLOWS
Depreciation and amortisation	Property, plant and equipment	Lease payments (included in financing activities)
Share of profit of equity accounted investments	Right-of-use assets	Proceeds on disposal of property, ↑ plant and equipment and intangible
Income of a capital nature	Equity accounted \uparrow	assets
Interest on lease liabilities (included in finance cost)	Deferred income tax assets 1	
Effective tax rate	Current income tax assets 🛛 🗸	
	Cash and cash equivalents 🔶 🛧	
	Lease liabilities	

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ADJUSTED DHEPS RECONCILIATION

	Earnings Dec 2020 Rm	DHEPS* Dec 2020 cents
DHEPS including discontinued operations	2 370	427.7
Restated for IFRS 5: Discontinued operations	-53	-9.7
DHEPS continuing operations	2 317	418.0
Adjusted for:		
Forex	20	3.6
Hyperinflation	35	6.3
Related income tax effect	-65	-11.7
Adjusted DHEPS from continuing operations	2 307	416.2

*DHEPS based on 554 237 451 weighted average number of ordinary shares adjusted for dilution

DISCONTINUED OPERATIONS

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	Dec 2020 Rm	Dec 2019 Rm
Sale of merchandise	1 424	1 439
Gross profit	379	379
Depreciation and amortisation	-	-68
Employee benefits	-92	-94
Other operating expenses	-198	-162
Trading profit	89	55
Exchange rate losses	-17	-11
Profit on lease modifications	20	-
Items of a capital nature	-1	-32
Operating profit	91	12
Net finance costs	-34	-29
Profit/(loss) before income tax	57	-17
Income tax expense	-5	-
Profit/(loss) after income tax	52	-17

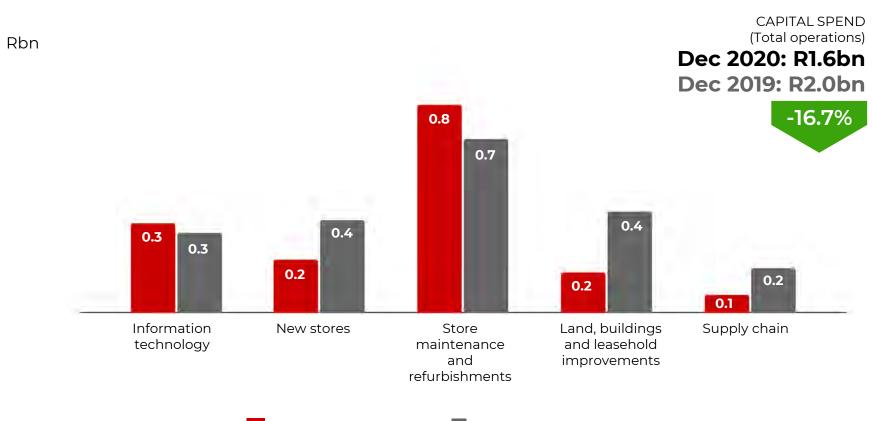


RETURN ON INVESTED CAPITAL (ROIC)

	Dec 2020 Rm	Dec 2019 Rm	Dec 2018 Rm
Last 12 months' trading profit	8 899	8 175	
Effective tax rate at period end	29.2%	31.1%	
Trading profit after tax	6 297	5 637	
Invested capital	52 887	59 440	58 352
Net asset value	19 555	21 464	22 769
Borrowings	5 463	11 363	10 045
Lease liabilities	26 611	23 841	21 653
Bank overdraft	1 258	2 772	3 885
Average invested capital	56 164	58 896	
ROIC	11.2%	9.6 %	



CAPITAL ADDITIONS



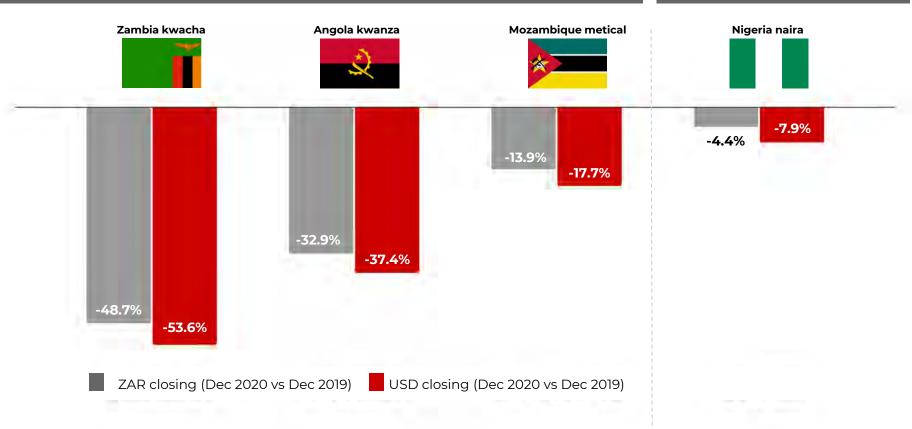
Dec 2020 capital spend

Dec 2019 capital spend

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CLOSING EXCHANGE RATES

DISCONTINUED OPERATIONS



CONTINUING OPERATIONS

AVERAGE EXCHANGE RATES

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