

SHOPRITE CDP FORESTS RESPONSE

2023

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F0. Introduction

F0.1

(F0.1) Give a general description of and introduction to your organization.

Shoprite Holdings Limited is an investment holding company whose combined subsidiaries constitute the largest fast moving consumer goods (FMCG) retail operation on the African continent. Its purpose is to uplift lives every day by pioneering access to the most affordable goods and services, creating economic opportunity, and protecting our planet.

Shoprite operates more than 2 840 outlets in 11 countries across Africa, employing over 152 000 people across its operations. Its turnover in the past reporting period amounted to R214bn. Our purpose is to uplift lives every day by pioneering access to the most affordable goods and services, creating economic opportunity, and protecting our planet.

The reporting boundary has been restricted to palm oil, cocoa, and timber products for only two of our premier private label product ranges.

This disclosure leverages on Shoprite's strategy of being a customer-centric company. Shoprite has identified nine strategic drivers to grow its customer base and its ability to create shared value. Amongst these strategic drivers are:

- Engrain a customer-first culture.
- Have trusted, profitable private label
- Grow market share in premium and fresh goods

F0.2

(F0.2) State the start and end date of the year for which you are reporting data.

	Start Date	End Date
Reporting year	July 1, 2022	June 30, 2023

F0.3

(F0.3) Select the currency used for all financial information disclosed throughout your response.

ZAR

F0.4

(F0.4) Select the forest risk commodity(ies) that you are, or are not, disclosing on (including any that are sources for your processed ingredients or manufactured goods); and for each select the stages of the supply chain that best represents your organization's area of operation.

Timber products

Commodity disclosure

Disclosing

Stage of the value chain

Retailing

Are you disclosing information on embedded commodities?

Yes

Palm oil

Commodity disclosure

Disclosing

Stage of the value chain

Retailing

Are you disclosing information on embedded commodities?

Yes

Cattle products

Commodity disclosure

Not disclosing

Stage of the value chain

Retailing

Explanation if not disclosing

The reporting boundary has been limited, but Shoprite has included palm oil, cocoa, and timber in this year's reporting.

Shoprite's intention is to increase data completeness and extend the reporting boundary in future disclosures.

Soy

Commodity disclosure

Not disclosing

Stage of the value chain

Retailing

Explanation if not disclosing

The reporting boundary has been limited, but Shoprite has included palm oil, cocoa, and timber in this year's reporting.

Shoprite's intention is to increase data completeness and extend the reporting boundary in future disclosures.

Other - Rubber

Commodity disclosure

Not disclosing

Stage of the value chain

Retailing

Explanation if not disclosing

The reporting boundary has been limited, but Shoprite has included palm oil, cocoa, and timber in this year's reporting.

Shoprite's intention is to increase data completeness and extend the reporting boundary in future disclosures.

Other - Cocoa

Commodity disclosure

Disclosing

Stage of the value chain

Retailing

Are you disclosing information on embedded commodities?

Yes

Other - Coffee

Commodity disclosure

Not disclosing

Stage of the value chain

Retailing

Explanation if not disclosing

The reporting boundary has been limited, but Shoprite has included palm oil, cocoa, and timber in this year's reporting.

Shoprite's intention is to increase data completeness and extend the reporting boundary in future disclosures.

F0.5**(F0.5) Select the option that describes the reporting boundary for which forests-related impacts on your business are being reported**

Operational control

F0.6**(F0.6) Select the countries/areas in which you operate.**

Angola

Botswana

Democratic Republic of the Congo

Eswatini

Ghana

Lesotho

Malawi

Mozambique

Namibia

South Africa

Zambia

F0.7**(F0.7) Are there any parts of your direct operations or supply chain that are not included in your disclosure?**

Yes

F0.7a

(F0.7a) Identify the parts of your direct operations or supply chain that are not included in your disclosure.

Forest risk commodity

Palm oil

Value chain stage

Direct operations

Exclusion

Specific product line(s)

Description of exclusion

The reporting boundary has been limited, but Shoprite has included palm oil and cocoa used in our products under the Simple Truth and Forage & Feast premium private label ranges, as well as timber, in this year's reporting.

All other ranges and products are not included in this year's disclosure.

% of volume excluded

91-99%

Potential for forests-related risk

Potential for forests-related risk but not evaluated

Please explain

The reporting boundary has been limited, but Shoprite has included palm oil and cocoa used in our products under the Simple Truth and Forage & Feast premium private label ranges, as well as timber, in this year's reporting.

Shoprite is planning on conducting a full risk assessment with regards to other commodities and other product ranges and will report on them in future disclosures.

Forest risk commodity

Timber products

Value chain stage

Direct operations

Exclusion

Specific product line(s)

Description of exclusion

All branded products from suppliers that contain palm oil, cocoa and timber are excluded.

% of volume excluded

41-50%

Potential for forests-related risk

Potential for forests-related risk but not evaluated

Please explain

In this disclosure, our efforts are focused on where we have the most influence and leverage with our supply chain, i.e., the suppliers of our private label products, which represent about 10% of all items in our stores.

Forest risk commodity

Other – Cocoa

Value chain stage

Direct operations

Exclusion

Specific product line(s)

Description of exclusion

The reporting boundary has been limited, but Shoprite has included palm oil and cocoa used in our products under the Simple Truth and Forage & Feast premium private label ranges, as well as timber, in this year's reporting.

All other ranges and products are not included in this year's disclosure.

% of volume excluded

41-50%

Potential for forests-related risk

Potential for forests-related risk but not evaluated

Please explain

The reporting boundary has been limited, but Shoprite has included palm oil and cocoa used in our products under the Simple Truth and Forage & Feast premium private label ranges, as well as timber, in this year's reporting.

Shoprite is planning on conducting a full risk assessment with regards to other commodities and other product ranges and will report on them in future disclosures.

F0.8

(F0.8) Does your organization have an ISIN code or another unique identifier (e.g., Ticker, CUSIP, etc.?)

Indicate whether you are able to provide a unique identifier for your organization	Provide your unique identifier
No	

F1. Current state**F1.1**

(F1.1) How does your organization produce, use or sell your disclosed commodity(ies)?

Timber products

Activity

Buying manufactured products

Retailing/onward sale of commodity or product containing commodity

Form of commodity

Paper

Tertiary packaging

Source

Contracted suppliers (manufacturers)

Country/Area of origin

Brazil

South Africa

Sweden

% of procurement spend

<1%

Comment

Our sustainably source packaging paper is sourced directly by our suppliers (contracted manufacturers) from suppliers mainly in South Africa and other countries. The sustainably sourced packaging paper represents less 1% of Shoprite's procurement spend.

Palm oil

Activity

Buying manufactured products

Retailing/onward sale of commodity or product containing commodity

Form of commodity

Refined palm oil

Palm oil derivatives

Palm kernel oil derivatives

Source

Contracted suppliers (manufacturers)

Country/Area of origin

Indonesia

% of procurement spend

<1%

Comment

Our Simple Truth, Forage & Feast premium private label ranges contain refined palm oil and its derivatives as an ingredient. All of the palm oil (100%) in these product ranges is sourced directly by our suppliers (contracted manufacturers) from suppliers in Indonesia. These private label ranges represent less than 1% of Shoprite's procurement spend.

Other - Cocoa

Activity

Buying manufactured products

Retailing/onward sale of commodity or product containing commodity

Form of commodity

Other, please specify

Beans and ground

Source

Contracted suppliers (manufacturers)

Country/Area of origin

Indonesia

Malaysia

United States of America

% of procurement spend

<1%

Comment

Our Simple Truth and Forage & Feast private label products contain cocoa. All our cocoa (100%) sourced directly by our suppliers (contracted manufacturers) from suppliers in Malaysia and other countries. These private label ranges represent less than 1% of Shoprite's procurement spend.

F1.2

(F1.2) Indicate the percentage of your organization's revenue that was dependent on your disclosed forest risk commodity(ies) in the reporting year.

	% of revenue dependent on commodity	Comment
Timber products	<1%	For this disclosure, we have focused on our instore responsibly sourced paper. Revenue from this product represent less than 1% of Shoprite's total revenue.
Palm oil	<1%	Our primary focus has been on our private label ranges, namely Simple Truth and Forage & Feast. Despite their significance to our brand, revenue from these products accounts for less than 1% of Shoprite's total revenue.
Other - Cocoa	<1%	Our primary focus has been on our private label ranges, namely Simple Truth and Forage & Feast. Despite their significance to our brand, revenue from these products accounts for less than 1% of Shoprite's total revenue.

F1.5

(F1.5) Does your organization collect production and/or consumption data for your disclosed commodity(ies)?

	Data availability/Disclosure
Timber products	Consumption data available, disclosing

Palm oil	Consumption data available, disclosing
Other - Cocoa	Consumption data available, disclosing

F1.5a

(F1.5a) Disclose your production and/or consumption figure, and the percentage of commodity volumes verified as deforestation- and/or conversion-free.

Forest risk commodity

Palm oil

Data type

Consumption data

Commodity production/ consumption volume

18.28

Metric for commodity production/ consumption volume

Metric tons

Data coverage

Partial commodity production/consumption

Have any of your reported commodity volumes been verified as deforestation- and/or conversion-free?

Yes

% of reported volume verified as deforestation- and/or conversion-free

100

Please explain

The consumption of palm oil is limited to Shoprite's private label ranges, specifically Simple Truth and Forage & Feast products. These products contain palm oil, which is sourced from contract suppliers.

Forest risk commodity

Other - Cocoa

Data type

Consumption data

Commodity production/ consumption volume

20.11

Metric for commodity production/ consumption volume

Metric tons

Data coverage

Partial commodity production/consumption

Have any of your reported commodity volumes been verified as deforestation- and/or conversion-free?

Yes

% of reported volume verified as deforestation- and/or conversion-free

100

Please explain

The consumption of palm oil is limited to Shoprite's private label ranges, specifically Simple Truth and Forage & Feast products. These products contain palm oil, which is sourced from contract suppliers.

Forest risk commodity

Timber products

Data type

Consumption data

Commodity production/ consumption volume

6,949

Metric for commodity production/ consumption volume

Metric tons

Data coverage

Partial commodity production/consumption

Have any of your reported commodity volumes been verified as deforestation- and/or conversion-free?

Yes

% of reported volume verified as deforestation- and/or conversion-free

100

Please explain

The consumption of sustainably sourced packaging paper and board is limited to Shoprite's in-store usage.

F1.5b

(F1.5b) Provide a breakdown of your DCF and non-DCF volumes relevant to your stage in the supply chain according to how verification is achieved and the highest level of traceability, respectively.

Timber products – DCF

% of DCF production/consumption volume from areas with no or negligible risk of deforestation/conversion

0

% of DCF production/consumption volume verified through monitoring systems

0

% of DCF production/consumption volume physically certified

100

Total percentage of production/consumption volume reported (DCF) [auto-calculated]

100

Timber products – Non DCF

% of non-DCF production/consumption volume from unknown origin

0

% of non-DCF production/consumption volume traceable only as far as country level

0

% of non-DCF production/consumption volume traceable only as far as sub-national area

100

% of non-DCF production/consumption volume traceable only as far as processing facility level

0

% of non-DCF production/consumption volume traceable to production unit level

0

Total percentage of production/consumption volume reported (non-DCF) [(auto-calculated)]

100

Palm oil – DCF

% of DCF production/consumption volume from areas with no or negligible risk of deforestation/conversion

0

% of DCF production/consumption volume verified through monitoring systems

0

% of DCF production/consumption volume physically certified

100

Total percentage of production/consumption volume reported (DCF) [auto-calculated]

100

Palm oil – Non DCF

% of non-DCF production/consumption volume from unknown origin

0

% of non-DCF production/consumption volume traceable only as far as country level

0

% of non-DCF production/consumption volume traceable only as far as sub-national area

0

% of non-DCF production/consumption volume traceable only as far as processing facility level

0

% of non-DCF production/consumption volume traceable to production unit level

0

Total percentage of production/consumption volume reported (non-DCF) [(auto-calculated)]

0

Cocoa - DCF

% of DCF production/consumption volume from areas with no or negligible risk of deforestation/conversion

0

% of DCF production/consumption volume verified through monitoring systems

0

% of DCF production/consumption volume physically certified

100

Total percentage of production/consumption volume reported (DCF) [auto-calculated]

100

Cocoa – Non DCF

% of non-DCF production/consumption volume from unknown origin

0

% of non-DCF production/consumption volume traceable only as far as country level

0

% of non-DCF production/consumption volume traceable only as far as sub-national area

0

% of non-DCF production/consumption volume traceable only as far as processing facility level

0

% of non-DCF production/consumption volume traceable to production unit level

0

Total percentage of production/consumption volume reported (non-DCF) [(auto-calculated)]

0

F1.5c

(F1.5c) For your disclosed commodity(ies), indicate the percentage of the production/consumption volume sourced by national and/or sub-national jurisdiction of origin.

Forest risk commodity

Palm oil

Country/Area of origin

Indonesia

State or equivalent jurisdiction

Specify state/equivalent jurisdiction

Sumatera

% of total production/consumption volume

100

Please explain

Shoprite's contract suppliers source a total of 18.28 tons (100%) of palm oil from Indonesia

Forest risk commodity

Other - Cocoa

Country/Area of origin

Malaysia

State or equivalent jurisdiction

Specify state/equivalent jurisdiction

Sabah

% of total production/consumption volume

91.8

Please explain

Shoprite's contract suppliers source a total of 18.45 out of the 20.11 tons of cocoa from Malaysia (Sabah), according to information provided by the suppliers. The remaining difference is sourced from Ghana.

Forest risk commodity

Other - Cocoa

Country/Area of origin

Ghana

State or equivalent jurisdiction

Specify state/equivalent jurisdiction

Mouscron

% of total production/consumption volume

8.2

Please explain

Shoprite's contract suppliers source a total of 1.65 out of the 20.11 tons of cocoa from Ghana (Mouscron), according to information provided by the suppliers. The majority is sourced from Malaysia (Sabah)

Forest risk commodity

Timber products

Country/Area of origin

Any other countries/areas

State or equivalent jurisdiction**% of total production/consumption volume**

81

Please explain

Shoprite's contract suppliers source a total 5,614 of 6,949 tons of paper and board is sourced from South Africa, according to information provided by the suppliers. The remaining difference is sourced from Brazil and United States of America.

Forest risk commodity

Timber products

Country/Area of origin

Brazil

State or equivalent jurisdiction

Specify state/equivalent jurisdiction

Santa Catarina

% of total production/consumption volume

16

Please explain

Shoprite's contract suppliers source a total 1,130 of 6,949 tons of paper and board is sourced from Brazil (Santa Catarina), according to information provided by the suppliers. The majority is sourced from South Africa and United States of America.

Forest risk commodity

Timber products

Country/Area of origin

Any other countries/areas

State or equivalent jurisdiction

% of total production/consumption volume

3

Please explain

Shoprite's contract suppliers source a total 205 of 6,949 tons of paper and board is sourced from the United States of America, according to information provided by the suppliers. The majority is sourced from South Africa and Brazil.

F1.5f

(F1.5f) How does your organization produce or consume biofuel derived from palm oil?

Does your organization produce or consume biofuel derived from palm oil?

No

Data type

Volume produced/consumed

Metric

Country/Area of origin

State or equivalent jurisdiction

% of total production/consumption volume

Does the source of your organization's biofuel material come from smallholders?

Comment

Shoprite does not produce or consume biofuel derived from palm oil.

F1.6

(F1.6) Has your organization experienced any detrimental forests-related impacts?

No

F1.7

(F1.7) Indicate whether you have assessed the deforestation or conversion footprint for your disclosed commodities over the past 5 years, or since a specified cutoff date, and provide details.

Forest risk commodity

Timber products

Have you monitored or estimated your deforestation/conversion footprint?

No, but we plan to monitor or estimate our deforestation/conversion footprint in the next two years

Forest risk commodity

Palm oil

Have you monitored or estimated your deforestation/conversion footprint?

No, but we plan to monitor or estimate our deforestation/conversion footprint in the next two years

Forest risk commodity

Other - Cocoa

Have you monitored or estimated your deforestation/conversion footprint?

No, but we plan to monitor or estimate our deforestation/conversion footprint in the next two years

F2. Procedures

F2.1

(F2.1) Does your organization undertake a forests-related risk assessment?

Yes, forests-related risks are assessed

F2.1a

(F2.1a) Select the options that best describe your procedures for identifying and assessing forests-related risks.

Timber products

Value chain stage

Direct operations

Supply chain

Coverage

Partial

Risk assessment procedure

Assessed as part of an established enterprise risk management framework

Frequency of assessment

More than once a year

How far into the future are risks considered?

> 6 years

Tools and methods used

Internal company methods

Issues considered

Availability of forest risk commodities

Quality of forests risk commodities

Climate change

Tariffs or price increases

Social impacts

Stakeholders considered

Customers

Employees

Local communities

NGOs

Suppliers

Please explain

The process for identifying and assessing all risks are detailed in the Company's ERM Policy and Framework (as approved by the Audit and Risk Committee of the Board on 08/11/2022). The company's ERM vision is to integrate risk management across the Group to support the company's purpose and values and increase the likelihood of achieving its strategic business objectives. The framework is based on the International Guideline on Risk Management ("ISO31000") and the King Code on Corporate Governance Principles ("King IV").

Identified risks are documented in the company's Risk Register, and these are updated and re-evaluated on a quarterly basis. The status of these risks is reported at the Management Risk Forum on a quarterly basis, and the Audit and Risk Board committee 3 times per year.

The risk analysis or assessment involves consideration of the causes and sources of the risks, their positive and/or negative consequences, and the likelihood that those consequences can occur. Currently the climate-related risks that are documented on the company's Risk Register are:

1. CG11 Corporate Governance, Social and Environmental Sustainability impact: Shoprite may not adequately consider the potential negative impact of its operations and value chain on the environment nor its impact on its ability to generate returns and creations of long-term value.
2. CG19 Weather / Climate Change: Increase in the severity and frequency of extreme weather events and natural catastrophes (droughts, floods, fires, heatwaves, storms etc.) and its impact on Shoprite's business and suppliers, whether linked to physical assets (stores, distribution centres or vehicles) or supply of perishable products, livestock, damage to physical assets, business continuity or sustainability.

Partial coverage is due to the current focus on palm oil using in the Simple Truth and Forage & Feast private label ranges.

In this reporting period, a review was done of all the paper and board packaging used in the Delis. It was decided to move all the paper and board packaging to responsibly sourced paper and board.

Palm oil

Value chain stage

Direct operations

Supply chain

Coverage

Partial

Risk assessment procedure

Assessed as part of an established enterprise risk management framework

Frequency of assessment

More than once a year

How far into the future are risks considered?

> 6 years

Tools and methods used

Internal company methods

Issues considered

Availability of forest risk commodities

Quality of forests risk commodities

Climate change

Tariffs or price increases

Social impacts

Stakeholders considered

Customers

Local communities

NGOs

Suppliers

Please explain

The process for identifying and assessing all risks are detailed in the Company's ERM Policy and Framework (as approved by the Audit and Risk Committee of the Board on 08/11/2022). The company's ERM vision is to integrate risk management across the Group to support the company's purpose and values and increase the likelihood of achieving its strategic business objectives. The framework is based on the International Guideline on Risk Management ("ISO31000") and the King Code on Corporate Governance Principles ("King IV").

Identified risks are documented in the company's Risk Register, and these are updated and re-evaluated on a quarterly basis. The status of these risks is reported at the Management Risk Forum on a quarterly basis, and the Audit and Risk Board committee 3 times per year.

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2. CG19 Weather / Climate Change: Increase in the severity and frequency of extreme weather events and natural catastrophes (droughts, floods, fires, heatwaves, storms etc.) and its impact on Shoprite's business and suppliers, whether linked to physical assets (stores, distribution centres or vehicles) or supply of perishable products, livestock, damage to physical assets, business continuity or sustainability.

Partial coverage is due to the current focus on palm oil using in the Simple Truth and Forage & Feast private label ranges.

In this reporting period a biodiversity mainstreaming assessment was conducted for Shoprite's direct operations by the National Biodiversity & Business Network at the Endangered Wildlife Trust.

Other - Cocoa

Value chain stage

Direct operations

Supply chain

Coverage

Partial

Risk assessment procedure

Assessed as part of an established enterprise risk management framework

Frequency of assessment

More than once a year

How far into the future are risks considered?

> 6 years

Tools and methods used

Internal company methods

Issues considered

Availability of forest risk commodities

Quality of forests risk commodities

Climate change

Tariffs or price increases

Social impacts

Stakeholders considered

Customers

Local communities

NGOs

Suppliers

Please explain

The process for identifying and assessing all risks are detailed in the Company's ERM Policy and Framework (as approved by the Audit and Risk Committee of the Board on 08/11/2022). The company's ERM vision is to integrate risk management across the Group to support the company's purpose and values and increase the likelihood of achieving its strategic business objectives. The framework is based on the International Guideline on Risk Management ("ISO31000") and the King Code on Corporate Governance Principles ("King IV").

Identified risks are documented in the company's Risk Register, and these are updated and re-evaluated on a quarterly basis. The status of these risks is reported at the Management Risk Forum on a quarterly basis, and the Audit and Risk Board committee 3 times per year.

The risk analysis or assessment involves consideration of the causes and sources of the risks, their positive and/or negative consequences, and the likelihood that those consequences can occur. Currently the climate-related risks that are documented on the company's Risk Register are:

1. CG11 Corporate Governance, Social and Environmental Sustainability impact: Shoprite may not adequately consider the potential negative impact of its operations and value chain on the environment nor its impact on its ability to generate returns and creations of long-term value.
2. CG19 Weather / Climate Change: Increase in the severity and frequency of extreme weather events and natural catastrophes (droughts, floods, fires, heatwaves, storms etc.) and its impact on Shoprite's business and suppliers, whether linked to physical assets (stores, distribution centres or vehicles) or supply of perishable products, livestock, damage to physical assets, business continuity or sustainability.

Partial coverage is due to the current focus on palm oil using in the Simple Truth and Forage & Feast private label ranges.

In this reporting period a biodiversity mainstreaming assessment was conducted for Shoprite's direct operations by the National Biodiversity & Business Network at the Endangered Wildlife Trust.

F2.2

(F2.2) For each of your disclosed commodity(ies), has your organization mapped its value chains?

	Value chain mapping
--	---------------------

Timber products	Yes, we have partially mapped the value chain
Palm oil	Yes, we have partially mapped the value chain
Other - Cocoa	Yes, we have partially mapped the value chain

F2.2a

(F2.2a) Provide details of your organization's value chain mapping for its disclosed commodity(ies).

Forest risk commodity

Timber products

Scope of value chain mapping

Own operations

Tier 1 suppliers

Tier 2 suppliers

% of total suppliers covered within selected tier(s)

100

Description of mapping process and coverage

We engage with all our direct suppliers of paper and board packaging that we use in our Delis. They can confirm that their products are responsibly sourced via certificates (showing the chain of custody).

Your own production and primary processing sites: attach a list of facility names and locations (optional)

Your suppliers' production and primary processing sites: attach a list of names and locations (optional)

Forest risk commodity

Palm oil

Scope of value chain mapping

Own operations

Tier 1 suppliers

Tier 2 suppliers

% of total suppliers covered within selected tier(s)

100

Description of mapping process and coverage

We engage directly with the supplier of our premium private label products that contain palm oil. They are able to confirm that their products contain responsibly sourced palm oil via certificates (showing the chain of custody).

Your own production and primary processing sites: attach a list of facility names and locations (optional)

Your suppliers' production and primary processing sites: attach a list of names and locations (optional)

Forest risk commodity

Other - Cocoa

Scope of value chain mapping

Own operations

Tier 1 suppliers

Tier 2 suppliers

% of total suppliers covered within selected tier(s)

100

Description of mapping process and coverage

We engage directly with the supplier of our premium private label products that contain cocoa. They are able to confirm that their products contain responsibly sourced cocoa via certificates (showing the chain of custody).

Your own production and primary processing sites: attach a list of facility names and locations (optional)

Your suppliers' production and primary processing sites: attach a list of names and locations (optional)

F2.3

(F2.3) Do you use a classification system to determine risk of deforestation and/or conversion of other ecosystems for your sourcing areas, and if yes, what methodology is used, and what is the classification used for?

Use of a classification system to determine deforestation and/or conversion risk of sourcing areas	
1	No, but we plan to in the next two years

F3. Risks and opportunities

F3.1

(F3.1) Have you identified any inherent forests-related risks with the potential to have a substantive financial or strategic impact on your business?

	Risk identified?
Timber products	Yes
Palm oil	Yes
Other - Cocoa	Yes

F3.1a

(F3.1a) How does your organization define substantive financial or strategic impact on your business?

The potential financial impact figure is estimated, based on the definition of substantive financial or strategic impacts as defined in Shoprite's Group's Enterprise Risk Management ("ERM") Policy & Framework:

- Financial: >R250m (or 4% of profit)
- Operations: Loss of ability to sustain ongoing operations.
- Reputational: Extreme international public/media outcry. Damaging campaign. Social/legal license to operate is severely threatened.
- Environmental: Extreme environmental effect with impairment of ecosystem functions. Long-term, widespread effects on a significant area.
- Community: Extreme, widespread social impact. Irreparable damage to highly valued cultural heritage.

F3.1b

(F3.1b) For your disclosed forest risk commodity(ies), provide details of risks identified with the potential to have a substantive financial or strategic impact on your business, and your response to those risks.

Forest risk commodity

Palm oil

Type of risk

Reputational and markets

Geographical scale

Global

Where in your value chain does the risk driver occur?

Direct operation

Supply chain

Primary risk driver

Increased stakeholder concern or negative stakeholder feedback

Primary potential impact

Brand damage

Company-specific description

There is increased stakeholder (i.e., customer and NGO) concern regarding the use of responsibly sourced palm oil in products therefore Shoprite has decided to use 100% responsibly sourced palm oil in its Simple Truth and Forage & Feast private label product ranges to appeal to the requirements of customers and protect the brand image.

Negative stakeholder feedback can result in customers avoiding this product range if its raw materials are not sourced responsibly.

Timeframe

Current - up to 1 year

Magnitude of potential impact

Medium-high

Likelihood

Likely

Are you able to provide a potential financial impact figure?

Yes, an estimated range

Potential financial impact (currency)**Potential financial impact figure - minimum (currency)**

0

Potential financial impact figure - maximum (currency)

250,000,000

Explanation of financial impact

The potential financial impact figure is estimated, based on the sales of premium private label brands. While the financial impact may not be substantive, the reputational impact may be substantive based on public or media outcry, which can impact on Shoprite's social and environmental license to operate.

Primary response to risk

Increased use of sustainably sourced materials

Description of response

There is increased stakeholder (i.e., customer and NGO) concern regarding the use of responsibly sourced palm oil in products therefore Shoprite has decided to use 100% responsibly sourced palm oil in its Simple Truth and Forage & Feast private label product ranges to appeal to the requirements of customers and protect the brand image.

Negative stakeholder feedback can result in customers avoiding this product range if its raw materials are not sourced responsibly.

Cost of response

0

Explanation of cost of response

No additional costs expected - business as usual response.

Forest risk commodity

Other - Cocoa

Type of risk

Reputational and markets

Geographical scale

Global

Where in your value chain does the risk driver occur?

Direct operation

Supply chain

Primary risk driver

Increased stakeholder concern or negative stakeholder feedback

Primary potential impact

Brand damage

Company-specific description

There is increased stakeholder (i.e., customer and NGO) concern regarding the use of responsibly sourced cocoa in products therefore Shoprite has decided to use 100% responsibly sourced cocoa in its Simple Truth and Forage & Feast private label product ranges to appeal to the requirements of customers and protect the brand image.

Negative stakeholder feedback can result in customers avoiding this product range if its raw materials are not sourced responsibly.

Timeframe

Current - up to 1 year

Magnitude of potential impact

Medium

Likelihood

Likely

Are you able to provide a potential financial impact figure?

Yes, an estimated range

Potential financial impact (currency)**Potential financial impact figure - minimum (currency)**

0

Potential financial impact figure - maximum (currency)

250,000,000

Explanation of financial impact

The potential financial impact figure is estimated, based on the sales of premium private label brands. While the financial impact may not be substantive, the reputational impact may be substantive based on public or media outcry, which can impact on Shoprite's social and environmental license to operate.

Primary response to risk

Increased use of sustainably sourced materials

Description of response

There is increased stakeholder (i.e., customer and NGO) concern regarding the use of responsibly sourced cocoa in products therefore Shoprite has decided to use 100% responsibly sourced cocoa in its Simple Truth and Forage & Feast private label product ranges to appeal to the requirements of customers and protect the brand image.

Negative stakeholder feedback can result in customers avoiding this product range if its raw materials are not sourced responsibly.

Cost of response

0

Explanation of cost of response

No additional costs expected - business as usual response.

Forest risk commodity

Timber products

Type of risk

Reputational and markets

Geographical scale

Global

Where in your value chain does the risk driver occur?

Direct operation

Supply chain

Primary risk driver

Increased stakeholder concern or negative stakeholder feedback

Primary potential impact

Brand damage

Company-specific description

There is increase stakeholder (i.e., customer and NGO) concern regarding the use of responsibly sourced paper and board packaging therefore Shoprite has decided to use 100% responsibly sourced paper and board packaging in its Delis to appeal to the requirements of customers and protect the brand image.

Negative stakeholder feedback can result in customers avoiding this product range if its raw materials are not sourced responsibly.

Timeframe

Current - up to 1 year

Magnitude of potential impact

Medium

Likelihood

Likely

Are you able to provide a potential financial impact figure?

Yes, an estimated range

Potential financial impact (currency)**Potential financial impact figure - minimum (currency)**

0

Potential financial impact figure - maximum (currency)

250,000,000

Explanation of financial impact

The potential financial impact figure is estimated, based on the sales of premium private label brands. While the financial impact may not be substantive, the reputational impact may be substantive based on public or media outcry, which can impact on Shoprite's social and environmental license to operate.

Primary response to risk

Increased use of sustainably sourced materials

Description of response

Shoprite has decided to use 100% responsibly sourced paper and board packaging in its Delis to appeal to the requirements of customers and protect the brand image.

Cost of response

0

Explanation of cost of response

No additional costs expected - business as usual response.

F3.2

(F3.2) Have you identified any forests-related opportunities with the potential to have a substantive financial or strategic impact on your business?

	Have you identified opportunities?
Timber products	Yes
Palm oil	Yes
Other - Cocoa	Yes

F3.2a

(F3.2a) For your selected forest risk commodity(ies), provide details of the identified opportunities with the potential to have a substantive financial or strategic impact on your business.

Forest risk commodity

Palm oil

Type of opportunity

Markets

Where in your value chain does the opportunity occur?

Direct operation

Supply chain

Primary forests-related opportunity

Expansion into new markets

Company-specific description

Two of the Shoprite's strategic drivers are "grow share in premium food and fresh" and "trusted, profitable private labels". In this regard Shoprite is using responsibly sourced palm oil in this premium private label brand (Simple Truth).

Shoprite is not a significant user of palm oil and cocoa in its direct operations or indirectly through contractor manufacturing suppliers. Palm oil and cocoa are used in a limited number of "Simple Truth" and "Forage & Feast" private label products. Nevertheless, some segments of shoppers are becoming increasingly aware and concerned about the origins and sourcing of the food and ingredients that they consume, particularly social and environmental related aspects. Shoprite is intent on addressing this concern by customers. Recent research commissioned by Mastercard revealed that "75% of South African respondents think it's now more important for businesses and brands to do more for the environment. Nearly half of respondents (45%) will give more value to brands that act in a responsible, transparent and honest way."

<https://newsroom.mastercard.com/mea/press-releases/98-of-adults-in-south-africa-willing-to-take-personal-action-on-sustainability-issues/>

Responsible sourcing of palm oil and cocoa is a current and emerging issue, as more customers adopt environmentally and socially responsible consumption.

During the product development and formulation stages of products, the ingredients are selected based on the brand's criteria and guidelines. In the Simple Truth and Forage & Feast ranges, natural, healthy, wholesome, and responsibly sourced ingredients are selected.

Estimated timeframe for realization

Current - up to 1 year

Magnitude of potential impact

Medium

Likelihood

Likely

Are you able to provide a potential financial impact figure?

Yes, an estimated range

Potential financial impact figure (currency)

Potential financial impact figure – minimum (currency)

0

Potential financial impact figure – maximum (currency)

250,000,000

Explanation of financial impact figure

Shoprite would like to grow the premium private label range as per its strategic driver to a level where it can be substantive.

Cost to realize opportunity

0

Strategy to realize opportunity

No additional costs expected - business as usual

Forest risk commodity

Timber products

Type of opportunity

Markets

Where in your value chain does the opportunity occur?

Direct operation

Supply chain

Primary forests-related opportunity

Expansion into new markets

Company-specific description

Two of the Shoprite's strategic drivers are "grow share in premium food and fresh" and "trusted, profitable private labels". In this regard Shoprite is using responsibly sourced timber products for paper and board packaging in our Delis.

Recent research commissioned by Mastercard revealed that "75% of South African respondents think it's now more important for businesses and brands to do more for the environment. Nearly half of respondents (45%) will give more value to brands that act in a responsible, transparent and honest way."

<https://newsroom.mastercard.com/nea/press-releases/98-of-adults-in-south-africa-willing-to-take-personal-action-on-sustainability-issues/>

Responsible sourcing of paper and board packaging is a current and emerging issue, as more customers adopt environmentally and socially responsible consumption.

Estimated timeframe for realization

Current - up to 1 year

Magnitude of potential impact

Medium

Likelihood

Likely

Are you able to provide a potential financial impact figure?

Yes, an estimated range

Potential financial impact figure (currency)

Potential financial impact figure – minimum (currency)

0

Potential financial impact figure – maximum (currency)

250,000,000

Explanation of financial impact figure

Shoprite would like to grow the premium private label range as per its strategic driver to a level where it can be substantive.

Cost to realize opportunity

Strategy to realize opportunity

No additional costs expected - business as usual.

Forest risk commodity

Other - Cocoa

Type of opportunity

Markets

Where in your value chain does the opportunity occur?

Direct operation

Supply chain

Primary forests-related opportunity

Expansion into new markets

Company-specific description

Two of the Shoprite's strategic drivers are "grow share in premium food and fresh" and "trusted, profitable private labels". In this regard Shoprite is using responsibly sourced palm oil in this premium private label brands (Simple Truth and Forage & Feast).

Shoprite is not a significant user of palm oil and cocoa in its direct operations or indirectly through contractor manufacturing suppliers. Palm oil and cocoa are used in a limited number of "Simple Truth" and "Forage & Feast" private label products. Nevertheless, some segments of shoppers are becoming increasingly aware and concerned about the origins and sourcing of the food and ingredients that they consume, particularly social and environmental related aspects. Shoprite is intent on addressing this concern by customers. Recent research commissioned by Mastercard revealed that "75% of South African respondents think it's now more important for businesses and brands to do more for the environment. Nearly half of respondents (45%) will give more value to brands that act in a responsible, transparent and honest way."

<https://newsroom.mastercard.com/mea/press-releases/98-of-adults-in-south-africa-willing-to-take-personal-action-on-sustainability-issues/>

Responsible sourcing of palm oil and cocoa is a current and emerging issue, as more customers adopt environmentally and socially responsible consumption.

During the product development and formulation stages of products, the ingredients are selected based on the brand's criteria and guidelines. In the Simple Truth and Forage & Feast ranges, natural, healthy, wholesome, and responsibly sourced ingredients are selected.

Estimated timeframe for realization

Current - up to 1 year

Magnitude of potential impact

Medium

Likelihood

Likely

Are you able to provide a potential financial impact figure?

Yes, an estimated range

Potential financial impact figure (currency)**Potential financial impact figure – minimum (currency)**

0

Potential financial impact figure – maximum (currency)

25,000,000

Explanation of financial impact figure

Shoprite would like to grow the premium private label range as per its strategic driver to a level where it can be substantive.

Cost to realize opportunity

0

Strategy to realize opportunity

No additional costs expected - business as usual.

F4. Governance

F4.1

(F4.1) Is there board-level oversight of forests-related issues within your organization?

Yes

F4.1a

(F4.1a) Identify the position(s) of the individual(s) (do not include any names) on the board with responsibility for forests-related issues.

Position of individual or committee	Responsibilities for forest-related issues
Chief Procurement Officer (CPO)	The CPO is responsible for the sourcing of private label ranges and products. Under his oversight, the procurement team develops product criteria, guidelines and specifications for private label products and packaging
Director on board	<p>Chairman of the Social and Ethics Board Committee:</p> <p>The SEC is made up of five non-executive Board members, CFO, Company Secretary, Group Corporate Relations and Communications Manager, Group Risk and Compliance Manager and Group Sustainability Manager. This committee provides oversight on the Group's activities within communities, its environmental aspects and impacts, public health and safety, and customer complaints amongst others.</p> <p>An environmental sustainability update is presented to this Committee (3 times per year), for its deliberation, feedback, and oversight.</p> <p>Position statements for Climate Change, Water Security and Responsible Sourcing and Biodiversity were presented to the Social and Ethics Committee for consideration and approval.</p>

F4.1b

(F4.1b) Provide further details on the board's oversight of forests-related issues.

Frequency that forests-related issues are a scheduled agenda item	Governance mechanisms into which forests-related issues are integrated	Please explain
Scheduled - all meetings	<p>Monitoring implementation and performance</p> <p>Monitoring progress towards corporate targets</p> <p>Overseeing major capital expenditures</p>	The Social and Ethics Committee, tasked by the Board to perform an oversight role on its behalf, addresses environmental issues including responsible sourcing, as an agenda item during its meetings. This committee meets three times per year. Any relevant and material issues are brought to the attention of the Board by means of the Social and Ethics Committee Chairman Report. A report detailing compliance with United Nations 10 Global Compact Principles is a standing Agenda point at this meeting. The environmental principles of the Compact include supporting a precautionary approach to

	Overseeing the setting of corporate targets	environmental challenges; promoting greater environmental responsibility; and the development and diffusion of environmentally friendly technologies.
	Reviewing and guiding annual budgets	Company Position Statements for Climate Change, Water Security Responsible Sourcing and Biodiversity were presented to the Board for consideration and approval.
	Reviewing and guiding business plans	
	Reviewing and guiding corporate responsibility strategy	An environmental sustainability update is presented to this Committee (3 times per year), for its deliberation and feedback.
	Reviewing and guiding major plans of action	
	Reviewing and guiding risk management policies	
	Reviewing and guiding strategy	
	Reviewing innovation / R&D priorities	

F4.1d

(F4.1d) Does your organization have at least one board member with competence on forests-related issues?

Row 1

Board member(s) have competence on forests-related issues

Yes

Criteria used to assess competence on forests-related issues

The criteria used to assess a board members water-related competence, is based on a review of their knowledge and experiences on environmental stewardship and forestry-related issues, including:

- the science of climate change (including mitigation and adaptation) and forestry-related issues
- policy and regulatory landscape
- enterprise risk management
- responsible sourcing investments and financial services
- climate change governance

The Board has continued to build on its collective approach to ESG, which is to equip all our directors with the requisite knowledge and understanding of the impact of climate change on our business, our impact on climate change in our external environment and the risks and opportunities associated with climate change. In line with this approach, all our Board members participated in a World Wildlife Fund (WWF) engagement session on environmental sustainability and climate change, encompassing global trends, benchmarking and the Group's response to environmental risks and opportunities, to improve the Board's overall competency on this important topic.

F4.2

(F4.2) Provide the highest management-level position(s) or committee(s) with responsibility for forests-related issues (do not include the names of individuals).

Name of the position(s) and/or committee(s)	Forests-related responsibilities of this position	Frequency of reporting to the board on forests-related issues	Please explain
Other C-Suite Officer, please specify Deputy CEO	<p>Integrating forests-related issues into business strategy</p> <p>Monitoring progress against forests-related corporate targets</p> <p>Managing forests-related risks and opportunities</p>	More frequently than quarterly	<p>The Deputy CEO reports directly to the Chief Executive Officer (CEO) and is responsible for key business functions across the entire business, including environmental sustainability and Engineering. The Deputy CEO is responsible for managing environmental issues, including responsible sourcing, by setting and progressing business plans, plans of action, annual budgets, goals, and targets. The Deputy CEO is also responsible for identifying, assessing, and managing environmental risks and opportunities. A Group Sustainability Manager was appointed in Feb 2019, reports to the Deputy CEO. The Sustainability Manager provides feedback to the Deputy CEO at a weekly meeting where environmental KPIs are presented and discussed (e.g., water consumption).</p>

F4.3

(F4.3) Do you provide incentives to C-suite employees or board members for the management of forests-related issues?

	Provide incentives for management of forests-related issues	Comment
Row 1	Yes	In this reporting period, changes were made to the short team incentive scheme for the CEO and Execs. The STI construct for financial year 2022 has been amended to be 80% weighted towards financial measures with the introduction of a 20% weighting to non-financial and ESG measures.

F4.3a

(F4.3a) What incentives are provided to C-Suite employees or board members for the management of forests-related issues (do not include the names of individuals)?

	Role(s) entitled to incentive?	Performance indicator	Contribution of incentives to the achievement of your organization's forests-related commitments	Please explain
Monetary reward	<p>Corporate executive team</p> <p>Chief Executive Officer (CEO)</p> <p>Chief Financial Officer (CFO)</p> <p>Chief Operating Officer (COO)</p> <p>Chief Purchasing Officer (CPO)</p> <p>Other C-suite Officer</p>	Ending deforestation and/or conversion of other natural ecosystems	<p>In this reporting period, changes were made to the short team incentive scheme for the CEO and Execs. The STI construct for financial year 2022 has been amended to be 80% weighted towards financial measures with the introduction of a 20% weighting to non-financial measures.</p>	<p>CEO and Deputy CEO:</p> <p>The CEO, Deputy CEO, CFO and COOs are incentivised to ensure a good corporate global reputation (behaviour change indicator) comprising, among others, ESG issues as a result of their shareholding for the period under review, because of its potential effect on the share price.</p> <p>The CEO, Deputy CEO and CFO served on the Board as an executive director during the period under review.</p> <p>CPO:</p> <p>Engages with the supply chain. The CPO is responsible for the sourcing of private label ranges and products. Under his oversight, the procurement team develops product criteria, guidelines and specifications for private label products and packaging.</p> <p>In this reporting period, changes were made to the short team incentive scheme for the CEO and Execs. The STI construct for financial year 2022 has been amended to be 80% weighted towards financial measures with the introduction of a 20%</p>

				weighting to non-financial measures. The non-financial measures include renewable energy consumption (solar photovoltaic (PV) contribution), waste recycling (plastics and cardboard recycling) and sustainable packaging usage (reusable, recycled and compostable).
Non-monetary reward	Other, please specify Group Sustainability Manager	Increased engagement with suppliers on forests-related issues Reduction of virgin wood fibre used in paper and packaging products (e.g., by reducing material input, or using recycled content/alternative fibres)	The Group Sustainability Manager was tasked with building the competency of employees on environmental sustainability, including water related issues. An Environmental Sustainability Awareness course was developed and rolled out in the last reporting period. So far, more than 100 000 employees have been trained.	The target was more than 75% of supermarket staff trained in the last reporting period, and this was achieved.

F4.4

(F4.4) Did your organization include information about its response to forests-related risks in its most recent mainstream financial report?

Yes (you may attach the report – this is optional)

 shp-ir-2022.pdf

 Shoprite Sustainability Report 2022.pdf

 Sustainability Report - page 60

F4.5

(F4.5) Does your organization have a policy that includes forests-related issues?

Yes, we have a documented forests policy that is publicly available

F4.5a

(F4.5a) Select the options to describe the scope and content of your policy.

 shp-position-statement-biodiversity-responsible-sourcing (1).pdf

Row 1

Scope

Company-wide

Commodity coverage

General forests policy covering all commodities

Content

Commitment to take action beyond own supply chain to tackle environmental issues

Commitment to transparency

Commitment to stakeholder awareness and engagement

Commitment to align with the SDGs

Recognition of the overall importance of forests and other natural ecosystems

Document attachment

 shp-position-statement-biodiversity-responsible-sourcing (1).pdf

Please explain

Attached Position on statement on biodiversity and responsible sourcing was approved by the Social and Ethics Committee.

Position Statement on Biodiversity and Responsible Sourcing

Our purpose is to uplift lives every day by pioneering access to the most affordable goods and services, creating economic opportunity and protecting our planet.

The loss of biodiversity is one of the biggest challenges of our time and the Group's business has an indirect yet high dependency on various ecosystem services, such as pollination, soil, climate and / or water-related services, including the work of various micro-organisms.

The Group recognises the importance of natural ecological systems in its direct and indirect operations; therefore, we are intent on reducing our impact on these vital systems through various environmental and social programmes, including responsible sourcing. As a responsible retailer, the Shoprite Group is aligned to the United Nations Sustainable Development Goals (SDGs), where many goals highlight the importance of biodiversity and healthy ecosystems, particularly SDG 14 (life below water), and SDG 15 (life on land).

To this end, the Shoprite Group commits to:

- Increasing the mainstreaming of biodiversity into the Group's direct operations to articulate key biodiversity dependencies and identify opportunities to reduce biodiversity harm.
- Adopting the biodiversity loss mitigation hierarchy of avoidance, minimisation, restoration or rehabilitation and offsetting; and applying a "no net loss" approach for its own operations; or a "net gain" approach where appropriate.
- Collaborating and partnering with suppliers and other organisations to promote responsible sourcing of key agricultural, aquatic and forestry products.
- Sharing information related to responsible sourcing with employees and customers to build knowledge and create awareness.
- Setting plans and targets to continuously reduce biodiversity loss and improve responsible sourcing.
- Reporting and being transparent on our efforts and performance.

F4.6

(F4.6) Has your organization made a public commitment to reduce or remove deforestation and/or forest degradation from its direct operations and/or supply chain?

Forest risk commodity	Public commitments made
Timber products	No
Palm oil	No
Other – Cocoa	No

F5. Business strategy

F5.1

(F5.1) Are forests-related issues integrated into any aspects of your long-term strategic business plan, and if so how?

	Are forests-related issues integrated?	Long-term time horizon (years)	Please explain
Long-term business objectives	Yes, forests-related issues are integrated	11-15	<p>Our purpose is to uplift lives every day by pioneering access to the most affordable goods and services, creating economic opportunity and protecting our planet.</p> <p>Currently the customer related risks that are documented on the company's risk register are:</p> <p>1) C3 - Inadequate understanding of customer preferences and changing trends: Shoprite may not provide a full range of products that are desired by consumers which could impact brand loyalty.</p> <p>2) RG4 - Inadequate offering of new products / services: Shoprite may not provide a full range of products that are desired by the consumer.</p> <p>While these risks are not explicitly related to forests-related issues, the resulting long-term mitigation measures includes addressing forests-related risks like responsible sourcing of palm oil and cocoa.</p> <p>In this reporting period a biodiversity mainstreaming assessment was conducted for Shoprite's direct operations by the National Biodiversity & Business Network at the Endangered Wildlife Trust. The company will build on this assessment in the medium to long term.</p>
Strategy for long-term objectives	Yes, forests-related issues are integrated	11-15	<p>Research commissioned by Mastercard revealed that "75% of South African respondents think it's now more important for businesses and brands to do more for the environment. Nearly half of respondents (45%) will give more value to brands that act in a responsible, transparent, and honest way."</p> <p>This suggests that Consumer awareness of environmental and forests-related issues is increasing, and consumers also making purchasing choices based on this awareness. Consequently, there is an increased demand for Shoprite to stock environmentally and socially 'friendly' products, so much so that customers base their choice of preferred retailer accordingly. Shoprite can grow market share, by successfully catering for this demand, which, in turn, will result in an increase in sales.</p> <p>Two of the Shoprite's strategic drivers are "grow share in premium food and fresh" and "trusted, profitable private</p>

			labels". In this regard Shoprite is using responsibly sourced palm oil and cocoa in this premium private label brand. This trend will continue in the medium to long term.
Financial planning	Yes, forests-related issues are integrated	11-15	<p>Our purpose is to uplift lives every day by pioneering access to the most affordable goods and services, creating economic opportunity and protecting our planet.</p> <p>The cost of responsibly sourced commodities is generally higher, and this will impact on cost of goods sold, thereby impacting on the company's purpose to be the most affordable retailer.</p> <p>Reduced costs of certified commodities will promote the use of these commodities by Shoprite in the medium to long term.</p>

F6. Implementation

F6.1

(F6.1) Did you have any forests-related timebound and quantifiable targets that were active during the reporting year?

Yes

F6.1a

(F6.1a) Provide details of your forests-related timebound and quantifiable target(s) and progress made.

Target reference number

Target 1

Forest risk commodity

Palm oil

Year target was set

2018

Target coverage

Product level

Target category

Third-party certification

Metric

% of volume third-party certified

Traceability point

Third-party certification scheme

RSPO (any type)

Base year

2018

Base year figure

100

Target year

2018

Target year figure

100

Reporting year figure

100

% of target achieved relative to base year [auto-calculated]

Target status in reporting year

Achieved

Is this target linked to a commitment?

Other environmental commitments

Please explain

The Simple Truth and Forage and Feast product ranges were launched in 2018 and 2021 respectively, with the goal of using 100% responsibly sourced palm oil. For Simple Truth, Shoprite has managed achieve the target in 2018 and has been able maintain it from 2018 to 2023.

Target reference number

Target 2

Forest risk commodity

Other - Cocoa

Year target was set

2021

Target coverage

Product level

Target category

Third-party certification

Metric

% of volume third-party certified

Traceability point**Third-party certification scheme**

Other, please specify

UTZ and other responsibly sourced cocoa schemes)

Base year

2018

Base year figure

100

Target year

2018

Target year figure

100

Reporting year figure

100

% of target achieved relative to base year [auto-calculated]

Target status in reporting year

Achieved

Is this target linked to a commitment?

Other environmental commitments

Please explain

The Simple Truth and Forage and Feast product ranges were launched in 2018 and 2021 respectively, with the goal of using 100% responsibly sourced cocoa. For Simple Truth, Shoprite has managed achieve the target in 2018 and has been able maintain it from 2018 to 2023.

Target reference number

Target 3

Forest risk commodity

Timber products

Year target was set

2021

Target coverage

Product level

Target category

Third-party certification

Metric

% of volume third-party certified

Traceability point

Third-party certification scheme

FSC (any type)

Base year

2021

Base year figure

100

Target year

2021

Target year figure

100

Reporting year figure

98

% of target achieved relative to base year [auto-calculated]

Target status in reporting year

Underway

Is this target linked to a commitment?

Other environmental commitments

Please explain

We were unable to achieve our 2023 target of sourcing 100% of FSC certified paper and board products. This was primarily due to the limited availability of FSC products on a global scale.

F6.2

(F6.2) Do you have traceability system(s) in place to track and monitor the origin of your disclosed commodity(ies)?

	Do you have system(s) in place?	Supply chain coverage	Description of traceability system	Exclusions
Timber products	Yes	Volume from direct suppliers only	Shoprite Quality Management System	Not applicable
Palm oil	Yes	Volume from direct suppliers only	Shoprite Quality Management System	Not applicable
Other - Cocoa	Yes	Volume from direct suppliers only	Shoprite Quality Management System	Not applicable

F6.2a

(F6.2a) Provide details on the level of traceability your organization has for its disclosed commodity(ies).

Forest risk commodity	Point to which commodity is traceable	Countries/areas to which this traceability point applies	% of total production/consumption volume traceable
Palm oil	State or equivalent	Indonesia	100
Other - Cocoa	State or equivalent	Ghana Indonesia	100
Timber products	State or equivalent	Brazil South Africa United States of America	100

F6.3

(F6.3) Have you adopted any third-party certification scheme(s) for your disclosed commodity(ies)?

	Third-party certification scheme adopted?
Timber products	No, but we plan to adopt a third-party certification scheme within the next two years
Palm oil	No, but we plan to adopt a third-party certification scheme within the next two years
Other - Cocoa	No, but we plan to adopt a third-party certification scheme within the next two years

F6.4

(F6.4) For your disclosed commodity(ies), do you have a system to control, monitor, or verify compliance with no conversion and/or no deforestation commitments?

	A system to control, monitor or verify compliance	Comment
Timber products	No, but we plan to develop one within the next two years	<p>The Shoprite Position Statement on biodiversity and responsible sourcing has been developed. It was presented to the Social and Ethics Committee and made public in the Sustainability Report.</p> <p>This position statement is an overarching policy statement, and a timber specific policy, including verification will be considered in future.</p>
Palm oil	No, but we plan to develop one within the next two years	<p>The Shoprite Position Statement on biodiversity and responsible sourcing has been developed. It was presented to the Social and Ethics Committee and made public in the Sustainability Report.</p> <p>This position statement is an overarching policy statement, and a palm oil specific policy, including verification will be considered in future.</p>
Other - Cocoa	No, but we plan to develop one within the next two years	<p>The Shoprite Position Statement on biodiversity and responsible sourcing has been developed. It was presented to the Social and Ethics Committee and made public in the Sustainability Report.</p> <p>This position statement is an overarching policy statement, and a cocoa specific policy, including verification will be considered in future.</p>

F6.6

(F6.6) For your disclosed commodity(ies), indicate if you assess your own compliance and/or the compliance of your suppliers with forest regulations and/or mandatory standards.

	Assess legal compliance with forest regulations	Comment
Timber products	No, we do not assess legal compliance	We plan to have a system in place within the next two years.
Palm oil	No, we do not assess legal compliance	We plan to have a system in place within the next two years.
Other - Cocoa	No, we do not assess legal compliance	We plan to have a system in place within the next two years.

F6.7

(F6.7) Are you working with smallholders to support good agricultural practices and reduce deforestation and/or conversion of natural ecosystems?

	Are you working with smallholders?	Please explain
Timber products	Not applicable	Shoprite purchases paper and board packaging from packaging suppliers and contracted manufactures.
Palm oil	Not applicable	Shoprite purchases completed products from contracted manufactures.
Other - Cocoa	Not applicable	Shoprite purchases completed products from contracted manufactures.

F6.8

(F6.8) Indicate if you are working with your direct suppliers to drive action on forests-related issues and if so, provide details of the engagement.

Forest risk commodity

Timber products

Are you working with direct suppliers?

Yes, working with direct suppliers

Action(s) on forests-related issues driven by engagement

Ending deforestation and/or conversion of other ecosystems

Type of engagement

Supply chain mapping

Details of engagement

Supplier questionnaires on environmental and social indicators

Description of engagement

Collaboration on new product development. Shoprite requests certificates and information on responsibly sourced timber products from contract suppliers annually.

The 3rd annual Shoprite Supplier Sustainability Survey was conducted during this reporting period to gain a better understanding of the water use, risks, and management information from suppliers. The intentions of the survey are to:

- make suppliers aware of Shoprite's commitment to environmental stewardship across its supply chain
- collect and process responsible sourcing information from suppliers

The survey included a number of questions, including:

- Does your company monitor its water consumption?
- Have you identified any water security risks (e.g., availability or quality) that can impact your business operations?
- Has your company adopted certified responsible sourcing of any raw or packaging materials (e.g., palm oil, cocoa, coffee, seafood, paper, cardboard, etc)?

% of suppliers engaged by procurement spend covered by engagement

20

Explain the impact of your engagement on the selected action

The supplier sustainability survey was the 3rd annual survey conducted by Shoprite, and it wanted to have a participation rate greater than 33.3%. In total, more than 600 companies were surveyed, and 238 companies responded indicating a participation rate of 40%. This exceeded the participation rate target for the 3rd year of the survey.

Outcomes of the survey includes:

- 52% of the respondents indicated that they have adopted certified responsible sourcing of any raw or packaging materials (e.g., palm oil, cocoa, coffee, seafood, paper, cardboard, etc).

Is this engagement helping your suppliers engage with their suppliers on the selected action?

Yes

Does this engagement contribute to achieving a reported target?

Yes, please specify target ID(s)

This engagement contributes towards increasing supplier awareness of responsible sourcing and achieving our targets for responsibly sourced timber products.

Forest risk commodity

Palm oil

Are you working with direct suppliers?

Yes, working with direct suppliers

Action(s) on forests-related issues driven by engagement

Ending deforestation and/or conversion of other ecosystems

Type of engagement

Supply chain mapping

Details of engagement

Supplier questionnaires on environmental and social indicators

Description of engagement

Collaboration on new product development. Shoprite requests certificates and information on responsibly sourced palm oil from contract suppliers annually.

The 3rd annual Shoprite Supplier Sustainability Survey was conducted during this reporting period to gain a better understanding of the water use, risks, and management information from suppliers. The intentions of the survey are to:

- make suppliers aware of Shoprite's commitment to environmental stewardship across its supply chain
- collect and process responsible sourcing information from suppliers

The survey included several questions, including:

- Does your company monitor its water consumption?
- Have you identified any water security risks (e.g., availability or quality) that can impact your business operations?
- Has your company adopted certified responsible sourcing of any raw or packaging materials (e.g., palm oil, cocoa, coffee, seafood, paper, cardboard, etc).

% of suppliers engaged by procurement spend covered by engagement

20

Explain the impact of your engagement on the selected action

The supplier sustainability survey was the 3rd annual survey conducted by Shoprite, and it wanted to have a participation rate greater than 33.3%. In total, more than 600 companies were surveyed, and 238 companies responded indicating a participation rate of 40%. This exceeded the participation rate target for the 3rd year of the survey.

Outcomes of the survey includes:

- 52% of the respondents indicated that they have adopted certified responsible sourcing of any raw or packaging materials (e.g., palm oil, cocoa, coffee, seafood, paper, cardboard, etc).

Is this engagement helping your suppliers engage with their suppliers on the selected action?

Yes

Does this engagement contribute to achieving a reported target?

Yes, please specify target ID(s)

This engagement contributes towards increasing supplier awareness of responsible sourcing and achieving our targets for responsibly sourced palm oil.

Forest risk commodity

Other – Cocoa

Are you working with direct suppliers?

Yes, working with direct suppliers

Action(s) on forests-related issues driven by engagement

Ending deforestation and/or conversion of other ecosystems

Type of engagement

Supply chain mapping

Details of engagement

Supplier questionnaires on environmental and social indicators

Description of engagement

Collaboration on new product development. Shoprite requests certificates and information on responsibly sourced cocoa from contract suppliers annually.

The 3rd annual Shoprite Supplier Sustainability Survey was conducted during this reporting period to gain a better understanding of the water use, risks, and management information from suppliers. The intentions of the survey are to:

- make suppliers aware of Shoprite's commitment to environmental stewardship across its supply chain
- collect and process responsible sourcing information from suppliers

The survey included a number of questions, including:

- Does your company monitor its water consumption?
- Have you identified any water security risks (e.g., availability or quality) that can impact your business operations?
- Has your company adopted certified responsible sourcing of any raw or packaging materials (e.g., palm oil, cocoa, coffee, seafood, paper, cardboard, etc).

% of suppliers engaged by procurement spend covered by engagement

20

Explain the impact of your engagement on the selected action

The supplier sustainability survey was the 3rd annual survey conducted by Shoprite, and it wanted to have a participation rate greater than 33.3%. In total, more than 600 companies were surveyed, and 238 companies responded indicating a participation rate of 40%. This exceeded the participation rate target for the 3rd year of the survey.

Outcomes of the survey includes:

- 52% of the respondents indicated that they have adopted certified responsible sourcing of any raw or packaging materials (e.g., palm oil, cocoa, coffee, seafood, paper, cardboard, etc).

Is this engagement helping your suppliers engage with their suppliers on the selected action?

Yes

Does this engagement contribute to achieving a reported target?

Yes, please specify target ID(s)

This engagement contributes towards increasing supplier awareness of responsible sourcing and achieving our targets for responsibly sourced cocoa.

F6.9

(F6.9) Indicate if you are working beyond your first-tier supplier(s) to drive action on forests-related issues, and if so, provide details of the engagement.

Forest risk commodity

Timber products

Are you working beyond first tier?

No, not working beyond the first tier

Action(s) on forest-related issues driven by engagement

Type of engagement

Details of engagement

Description of engagement

Shoprite does not work beyond first-tier suppliers to manage and mitigate deforestation risks

Explain the impact of your engagement on the selected action

Does this engagement contribute to achieving a reported target?

Forest risk commodity

Palm oil

Are you working beyond first tier?

No, not working beyond the first tier

Action(s) on forest-related issues driven by engagement

Type of engagement

Details of engagement

Description of engagement

Shoprite does not work beyond first-tier suppliers to manage and mitigate deforestation risks

Explain the impact of your engagement on the selected action

Does this engagement contribute to achieving a reported target?

Forest risk commodity

Other – Cocoa

Are you working beyond first tier?

No, not working beyond the first tier

Action(s) on forest-related issues driven by engagement

Type of engagement

Details of engagement

Description of engagement

Shoprite does not work beyond first-tier suppliers to manage and mitigate deforestation risks

Explain the impact of your engagement on the selected action

Does this engagement contribute to achieving a reported target?

F6.10

(F6.10) Do you engage in landscape (including jurisdictional) approaches to progress shared sustainable land use goals?

	Do you engage in landscape/jurisdictional approaches?	Primary reason for not engaging in landscape and/or jurisdictional approaches	Explain why your organization does not engage in landscape/jurisdictional approaches, and describe plans to engage in the future
Row 1	No, we do not engage in landscape/jurisdictional approaches, but we plan to in the next two years	Important, but not an immediate priority	Shoprite has developed a position statement on Biodiversity and Responsible Sourcing and is currently mainstreaming biodiversity into its operations. Shoprite complete a biodiversity assessment of its 10 biggest properties in the past year. We plan to engage in landscape/jurisdictional approaches to address the outcomes of this study in the next 2 years.

F6.11

(F6.11) Do you participate in any other external activities and/or initiatives to promote the implementation of your forests-related policies and commitments?

Forest risk commodity

Palm oil

Do you participate in activities/initiatives?

Yes

Activities

Involved in industry platforms

Country/Area

South Africa

Subnational area

Not applicable

Initiatives

Please explain

Shoprite has attended industry platforms related to biodiversity and forest related risks, and Shoprite's annual Sustainability Report refers to its responsibly sourced palm oil commitments.

In this reporting period a biodiversity mainstreaming assessment was conducted for Shoprite's direct operations by the National Biodiversity & Business Network at the Endangered Wildlife Trust.

Forest risk commodity

Other - Cocoa

Do you participate in activities/initiatives?

Yes

Activities

Involved in industry platforms

Country/Area

South Africa

Subnational area

Not applicable

Initiatives

Please explain

Shoprite has attended industry platforms related to biodiversity and forest related risks.

In this reporting period a biodiversity mainstreaming assessment was conducted for Shoprite's direct operations by the National Biodiversity & Business Network at the Endangered Wildlife Trust.

Forest risk commodity

Timber products

Do you participate in activities/initiatives?

Yes

Activities

Involved in industry platforms

Country/Area

South Africa

Subnational area

Not applicable

Initiatives

Please explain

Shoprite has attended industry platforms related to biodiversity and forest related risks.

In this reporting period a biodiversity mainstreaming assessment was conducted for Shoprite's direct operations by the National Biodiversity & Business Network at the Endangered Wildlife Trust.

F6.12

(F6.12) Is your organization supporting or implementing project(s) focused on ecosystem restoration and long-term protection?

Yes

F6.12a

(F6.12a) Provide details on your project(s), including the extent, duration, and monitoring frequency. Please specify any measured outcome(s).

Project reference

Project 1

Project type

Other ecosystem restoration

Expected benefits of project

Compliance with regulation

Net gain in biodiversity and ecosystem integrity

Reduce/halt biodiversity loss

Is this project originating any carbon credits?

No

Description of project

Construction of a new Mall was approved on the basis that a one-hectare area, which is the habitat of the Western Leopard Toad, be rehabilitated and thereafter kept in good condition. An environmental agreement was put in place between Shoprite, the municipality, and the local environmental committee. This agreement started in 2017 and states that the wetlands must be rehabilitated by 2018 and thereafter kept in a good condition. The environmental committee meets twice annually (as a minimum) to discuss the condition of the wetland.

Where is the project taking place in relation to your value chain?

Project based in area with direct operations

Start year

2017

Target year

Indefinitely

Project area to date (Hectares)

1

Project area in the target year (Hectares)

1

Country/Area

South Africa

Latitude

-34.119553

Longitude

18.38979

Monitoring frequency

Annually

Total investment over the project period (currency)

1,000,000

For which of your expected benefits are you monitoring progress?

Compliance with regulation

Reduce/halt biodiversity loss

Restoration of natural ecosystem(s)

Please explain

The rehabilitation project was started in 2017 and the wetland was successfully rehabilitated in 2018. The wetland is being maintained and litter, weeds, etc. are removed twice weekly to keep the wetlands in good condition. This maintenance of the wetland will continue indefinitely.

F7. Verification

F7.1

(F7.1) Do you verify any forests information reported in your CDP disclosure?

No, we are waiting for more mature verification standards/processes

F8. Barriers and challenges

F8.1

(F8.1) Describe the key barriers or challenges to eliminating deforestation and/or conversion of other natural ecosystems from your direct operations or from other parts of your value chain.

Forest risk commodity

Palm oil

Coverage

Direct operations

Supply chain

Primary barrier/challenge type

Limited public awareness and/or market demand

Comment

Currently there is limited public awareness and/or market demand however there appears to be an increase in the demand for responsibly sourced palm oil in certain customer segments.

Forest risk commodity

Palm oil

Coverage

Direct operations

Supply chain

Primary barrier/challenge type

Cost of sustainably produced/certified products

Comment

Shoprite's purpose is to uplift lives every day by pioneering access to the most affordable goods and services, creating economic opportunity, and protecting our planet; hence it drives efficient and cost-effective operations to offer low prices. The cost of responsibly sourced commodities is generally higher and will impact on cost of goods sold.

Forest risk commodity

Palm oil

Coverage

Direct operations

Supply chain

Primary barrier/challenge type

Lack of regulatory control and enforcement from local governments

Comment

Given that there is no local regulation, there is only limited pressure on suppliers/manufacturers to ensure that all Palm Oil is responsibly sourced.

Forest risk commodity

Timber products

Coverage

Direct operations

Supply chain

Primary barrier/challenge type

Cost of sustainably produced/certified products

Comment

Shoprite's purpose is to uplift lives every day by pioneering access to the most affordable goods and services, creating economic opportunity, and protecting our planet; hence it drives efficient and cost-effective operations to offer low prices. The cost of responsibly sourced commodities is generally higher and will impact on cost of goods sold.

Forest risk commodity

Other - Cocoa

Coverage

Direct operations

Supply chain

Primary barrier/challenge type

Cost of sustainably produced/certified products

Comment

Shoprite's purpose is to uplift lives every day by pioneering access to the most affordable goods and services, creating economic opportunity and protecting our planet; hence it drives efficient and cost-effective operations to offer low prices. The cost of responsibly sourced commodities is generally higher and will impact on cost of goods sold.

Forest risk commodity

Other - Cocoa

Coverage

Direct operations

Supply chain

Primary barrier/challenge type

Lack of regulatory control and enforcement from local governments

Comment

Given that there is no local regulation, there is only limited pressure on suppliers/manufacturers to ensure that all cocoa is responsibly sourced.

Forest risk commodity

Timber products

Coverage

Direct operations

Supply chain

Primary barrier/challenge type

Lack of regulatory control and enforcement from local governments

Comment

Given that there is no local regulation, there is only limited pressure on suppliers/manufacturers to ensure that all timber products are responsibly sourced.

Forest risk commodity

Other - Cocoa

Coverage

Direct operations

Supply chain

Primary barrier/challenge type

Limited public awareness and/or market demand

Comment

Currently there is limited public awareness and/or market demand however there appears to be an increase in the demand for responsibly sourced cocoa in certain customer segments.

Forest risk commodity

Timber products

Coverage

Direct operations

Supply chain

Primary barrier/challenge type

Limited public awareness and/or market demand

Comment

Currently there is limited public awareness and/or market demand however there appears to be an increase in the demand for responsibly sourced timber products in certain customer segments.

F8.2

(F8.2) Describe the main measures that would improve your organization's ability to manage its exposure to deforestation and/or conversion of other natural ecosystems.

Forest risk commodity

Palm oil

Coverage

Direct operations

Supply chain

Main measure

Increased demand for certified products

Comment

Shoprite is a customer-centric retailer and increased demand for certified products by customers will drive Shoprite to source more responsibly sourced products.

Forest risk commodity

Timber products

Coverage

Direct operations

Supply chain

Main measure

Increased demand for certified products

Comment

Shoprite is a customer-centric retailer and increased demand for certified products by customers will drive Shoprite to source more responsibly sourced products.

Forest risk commodity

Other - Cocoa

Coverage

Direct operations

Supply chain

Main measure

Increased demand for certified products

Comment

Shoprite is a customer-centric retailer and increased demand for certified products by customers will drive Shoprite to source more responsibly sourced products.

Forest risk commodity

Palm oil

Coverage

Direct operations

Supply chain

Main measure

Reduced cost of certification/certified products

Comment

Shoprite's purpose is to uplift lives every day by pioneering access to the most affordable goods and services, creating economic opportunity and protecting our planet; hence it drives efficient and cost-effective operations to offer low prices. Reduced costs of certified commodities will promote the use of these commodities by Shoprite.

Forest risk commodity

Timber products

Coverage

Direct operations

Supply chain

Main measure

Reduced cost of certification/certified products

Comment

Shoprite's purpose is to uplift lives every day by pioneering access to the most affordable goods and services, creating economic opportunity, and protecting our planet; hence it drives efficient and cost-effective operations to offer low prices. Reduced costs of certified commodities will promote the use of these commodities by Shoprite.

Forest risk commodity

Other - Cocoa

Coverage

Direct operations

Supply chain

Main measure

Reduced cost of certification/certified products

Comment

Shoprite's purpose is to uplift lives every day by pioneering access to the most affordable goods and services, creating economic opportunity, and protecting our planet; hence it drives efficient and cost-effective operations to offer low prices. Reduced costs of certified commodities will promote the use of these commodities by Shoprite.

Forest risk commodity

Palm oil

Coverage

Direct operations

Supply chain

Main measure

Improvement in data collection and quality

Comment

An industry platform for sharing data that is captured alongside monitoring data would encourage transparency in the industry. With the combination of improved/increased regulatory procedures, such transparency would encourage an increase for responsible sourcing from contract suppliers (manufacturers).

Forest risk commodity

Other - Cocoa

Coverage

Direct operations

Supply chain

Main measure

Improvement in data collection and quality

Comment

An industry platform for sharing data that is captured alongside monitoring data would encourage transparency in the industry. With the combination of improved/increased regulatory procedures, such transparency would encourage an increase for responsible sourcing from contract suppliers (manufacturers).

Forest risk commodity

Timber products

Coverage

Direct operations

Supply chain

Main measure

Improvement in data collection and quality

Comment

An industry platform for sharing data that is captured alongside monitoring data would encourage transparency in the industry. With the combination of improved/increased regulatory procedures, such transparency would encourage an increase for responsible sourcing from contract suppliers (manufacturers).

F17 Signoff

F-FI

(F-FI) Use this field to provide any additional information or context that you feel is relevant to your organization's response. Please note that this field is optional and is not scored.

Position Statement on Biodiversity and Responsible Sourcing

Our purpose is to uplift lives every day by pioneering access to the most affordable goods and services, creating economic opportunity, and protecting our planet.

The loss of biodiversity is one of the biggest challenges of our time and the Group's business has an indirect yet high dependency on various ecosystem services, such as pollination, soil, climate and / or water-related services, including the work of various micro-organisms.

The Group recognises the importance of natural ecological systems in its direct and indirect operations; therefore, we are intent on reducing our impact on these vital systems through various environmental and social programmes, including responsible sourcing. As a responsible retailer, the Shoprite Group is aligned to the United Nations Sustainable Development Goals (SDGs), where many goals highlight the importance of biodiversity and healthy ecosystems, particularly SDG 14 (life below water), and SDG 15 (life on land).

To this end, the Shoprite Group commits to:

- Increasing the mainstreaming of biodiversity into the Group's direct operations to articulate key biodiversity dependencies and identify opportunities to reduce biodiversity harm.
- Adopting the biodiversity loss mitigation hierarchy of avoidance, minimisation, restoration or rehabilitation and offsetting; and applying a "no net loss" approach for its own operations; or a "net gain" approach where appropriate.
- Collaborating and partnering with suppliers and other organisations to promote responsible sourcing of key agricultural, aquatic and forestry products.
- Sharing information related to responsible sourcing with employees and customers to build knowledge and create awareness.
- Setting plans and targets to continuously reduce biodiversity loss and improve responsible sourcing.
- Reporting and being transparent on our efforts and performance.



shp-position-statement-biodiversity-responsible-sourcing (1).pdf

F17.1

(F17.1) Provide the following information for the person that has signed off (approved) your CDP forests response.

	Job Title	Corresponding job category
Row 1	Head: Group Sustainability and CSI	Chief Sustainability Officer (CSO)