

## Shoprite Checkers (Pty) Ltd - Bulk Gift Card Processes and Procedures

1. Bulk Gift Card orders must consist either of a minimum of 20 cards or cards valued at R10,000.
2. Bulk Gift Card orders should be placed via e-mail to: [giftcards@shoprite.co.za](mailto:giftcards@shoprite.co.za), where after an invoice will be e-mailed to you within one business day.
3. Proof of payment must be e-mailed to the person from whom the invoice was received, as well as [giftcards@shoprite.co.za](mailto:giftcards@shoprite.co.za). The order will only be processed once the proof of payment has been received and payment reflects in our accounting system. Cheque payments take 10 working days to clear, therefore EFT is the preferred method of payment. If no payment is received within one month the specific order will be cancelled.
4. Gift cards are sent out the next working day after payment reflects in our accounting system and should reach the customer within 2 working days. Only one delivery address per province can be selected.  
**PLEASE NOTE:** Although we attempt to have the cards delivered in the shortest possible period, we do not guarantee the delivery date, as delivery is made by a third party service provider and the delivery period may be longer.
5. The gift cards are activated only once we receive your notification request via e-mail, before 15:00 pm in the afternoon, that the cards should be activated. Please provide the Shoprite order number when requesting activation and also include [giftcards@shoprite.co.za](mailto:giftcards@shoprite.co.za) in your request. Activation occurs overnight, and therefore the cards will only be ready for use the day following the activation request. Activation can only be processed on business days and an activation confirmation will be sent once the process has been initiated.  
**PLEASE NOTE:** Bulk Gift Cards can't be activated one at a time. They can only be activated per order. Once the cards are activated, the cards are deemed as cash and become the responsibility of the customer. Shoprite Checkers will not be responsible for any lost, stolen or destroyed cards.
6. Once you request activation it serves as confirmation that your order is correct and that you have verified that you have received the correct number of cards.
7. Cancellation of a gift card order after the gift cards have been loaded will attract a penalty fee of R5 per card as well as any delivery fees (if applicable) to cover Shoprite Checkers' cost of resending the new cards.

### General:

- A minimum of R50 and a maximum of R10,000 can be loaded per card.
- You cannot draw cash from your card and it will be closed on the expiry date (the card expires 3 years after the last transaction). The value remaining in the card will not be refunded.
- The gift card cannot be refunded or exchanged for cash or credit.

- You are responsible for keeping track of the transactions on your card. A Balance check can be done at the nearest participating store.
- Please visit [www.termsconditions.co.za](http://www.termsconditions.co.za) for full terms and conditions.

The below discount will be applicable. Discount is calculated per fully paid invoices.

FROM	TO	DISCOUNT %
R50,000.00	R99,999.99	1%
R100,000.00	R249,999.99	2%
R250,000.00	R499,999.99	2.5%
R500,000.00	R99,999,999	3.5%