

## GRI Content Index

### OUR COMPLIANCE WITH GRI REPORTING REQUIREMENTS

Based on the GRI G3 reporting requirements, the Group is self-declared level-C compliant. This is based on information contained in this Sustainability Report, together with other parts of the 2010 Annual Report and relevant information presented in certain sections of the Group website at [www.shopriteholdings.co.za](http://www.shopriteholdings.co.za).

In other words, the Group has reported on all the company profile disclosures listed under Column C below, it has disclosed the broad approach to managing each material sustainability issue, and it has reported on at least ten specific performance indicators, with at least one from each of the economic, environmental, human rights, labour, society and product responsibility categories.

### GRI REPORTING REQUIREMENTS FOR APPLICATION LEVEL C

Report Application Level	C	C+	B	B+	A	A+	
Standard disclosures	G3 Profile disclosures	Report on – 1.1 – 2.1 – 2.10 – 3.1 – 3.8, 3.10 – 3.12 – 4.1 – 4.4, 4.14 – 4.15	Report externally assured	Report on all criteria listed for Level C plus: – 1.2 – 3.9, 3.13 – 4.5 – 4.13, 4.16 – 4.17	Report externally assured	Same as requirement for level B	Report externally assured
	G3 Management approach disclosure	Not required	Report externally assured	Management approach disclosures for each indicator category	Report externally assured	Management approach disclosures for each indicator category	Report externally assured
	G3 Performance indicators & sector supplements performance indicators	Report on a minimum of 10 performance indicators, including at least one from each of: social, economic and environment	Report externally assured	Report on a minimum of 20 performance indicators, at least one from each of: economic, environment, human rights, labour society, product responsibility	Report externally assured	Respond on each core G3 and sector supplement indicator with due regard to the Materiality Principal by either: a) reporting on the indicator or b) explaining the reason for its omission	Report externally assured



# Governance and Sustainability continued

## SUSTAINABILITY REPORT

### GRI INDEX OF SUSTAINABILITY REPORTING

GRI indicator	Sections of Group Annual Report where covered	Page
<b>STRATEGY AND PROFILE</b>		
1.1	Chairman's Report Chief Executive's Report	8 – 9 10 – 17
1.2	Audit and Risk Committee Report Throughout the Sustainability Report	27 – 29
2.1 – 2.9	Distribution of Operations Chairman's Report Chief Executive's Report Chief Operating Officer's Report Directors' Report and Responsibility Statement www.shopriteholdings.co.za	2 8 – 9 10 – 17 18 – 21 63 – 64
2.10	Sustainability Report: Awards received during the period	35
3.1 – 3.8, 3.10, 3.11, 3.13	Sustainability Report: The Group's approach to sustainability Sustainability Report: About the sustainability report	32 – 35 32
3.12	Sustainability Report: GRI Content Index	55
4.1 – 4.4	Corporate Governance Report	23 – 31
4.14, 4.15	Sustainability Report: The Group's approach to sustainability	32 – 35
3.9, 4.5 – 4.13, 4.16, 4.17	Not required for Level-C compliance	
<b>MANAGEMENT APPROACH AND PERFORMANCE INDICATORS</b>		
<b>Economic indicators</b>		
EC1	Value Added Statement	36
EC6	Sustainability Report: Suppliers	48 – 50
EC7	Sustainability Report: Employees	39 – 46
EC8, EC9	Sustainability Report: Economic contribution Sustainability Report: Community involvement	36 – 39 50 – 52
EC2 – EC5	Not reported for Level-C compliance	
<b>Environmental indicators</b>		
EN5, EN6, EN18, EN26, EN29	Sustainability Report: Biophysical environment	52 – 54
EN1 – EN4, EN7, EN8, EN10, EN16, EN17, EN19, EN21 – EN23, EN27, EN28	Not reported for Level-C compliance	
EN9, EN11, EN12 – EN15, EN20, EN24, EN25, EN30	Not relevant to Group operations	
<b>Labour Practices indicators</b>		
LA1, LA4, LA8, LA10, LA11, LA13,	Sustainability Report: Employees	39 – 46
LA2, LA3, LA5 – LA7, LA9, LA12, LA14	Not reported for Level-C compliance	
<b>Human Rights indicators</b>		
HR5	Sustainability Report: Employees	39 – 46
HR6, HR7	Sustainability Report: Suppliers	48 – 50
HR2 – HR4, HR8	Not reported for Level-C compliance	
HR1, HR9	Not relevant to Group operations	
<b>Society indicators</b>		
S01	Sustainability Report: Economic contribution Sustainability Report: Community involvement	36 – 39 50 – 52
S02 – S08	Not reported for Level-C compliance	
<b>Product Responsibility indicators</b>		
PR1	Sustainability Report: Products	46 – 47
PR2 – PR9	Not reported for Level-C compliance	

Key: Not reported for Level-C compliance: this indicator not covered by the Group for the period under review.

Not required for Level-C compliance: this indicator not required to conform to GRI Application Level-C.

Not relevant to Group operations: this indicator not considered relevant in the context of the Group's operations.